



AirLink RV50

Hardware User Guide



SIERRA
WIRELESS™

4117313
Rev 1

Important Notice

Due to the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (i.e., have errors) or be totally lost. Although significant delays or losses of data are rare when wireless devices such as the Sierra Wireless modem are used in a normal manner with a well-constructed network, the Sierra Wireless modem should not be used in situations where failure to transmit or receive data could result in damage of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property. Sierra Wireless accepts no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using the Sierra Wireless modem, or for failure of the Sierra Wireless modem to transmit or receive such data.

Safety and Hazards

Do not operate the Sierra Wireless modem in areas where blasting is in progress, near medical equipment, near life support equipment, or any equipment which may be susceptible to any form of radio interference. In such areas, the Sierra Wireless modem **MUST BE POWERED OFF**. The Sierra Wireless modem can transmit signals that could interfere with this equipment.

The driver or operator of any vehicle should not operate the Sierra Wireless modem while in control of a vehicle. Doing so will detract from the driver or operator's control and operation of that vehicle. In some states and provinces,

The RV50 is classified to ANSI/ISA 12.12.01-2013 and CSA C22.2 No 213-M(1987)(R2013) and are suitable for use in Class 1, Division 2, Groups A, B, C and D classified Hazardous Locations.

The following warnings and instructions apply:

Warning: *EXPLOSION HAZARD—SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR CLASS I, DIVISION 2.*

Avertissement: *RISQUE D'EXPLOSION-LA SUBSTITUTION DE COMPOSANTS PEUT RENDRE CE MATERIEL INACCEPTABLE POUR LES EMPLACEMENTS DE CLASSE I, DIVISION 2.*

Warning: *EXPLOSION HAZARD—DO NOT DISCONNECT WHILE CIRCUIT IS LIVE UNLESS THE AREA IS KNOWN TO BE NON-HAZARDOUS.*

Avertissement: *RISQUE D'EXPLOSION-NE PAS DEBRANCHER TANT QUE LE CIRCUIT EST SOURS TENSION, A MOINES QU'IL NE S'AGISSE D'UN EMPLACEMENT NON DANGEREUX.*

Warning: *DO NOT USE THE USB CONNECTOR IN A HAZARDOUS AREA.*

Avertissement: *NE PAS UTILISER DE CONNECTEUR USB DANS LES ENVIRONNEMENTS DANGEREUX.*

Warning: *DO NOT USE THE RESET BUTTON IN A HAZARDOUS AREA.*

Avertissement: *NE PAS UTILISER LE BOUTON DE RESET DANS UN ENVIRONNEMENT DANGEREUX.*

Limitation of Liability

The information in this manual is subject to change without notice and does not represent a commitment on the part of Sierra Wireless. SIERRA WIRELESS AND ITS AFFILIATES SPECIFICALLY DISCLAIM LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUE OR ANTICIPATED PROFITS OR REVENUE ARISING OUT OF THE USE OR INABILITY TO USE ANY SIERRA WIRELESS PRODUCT, EVEN IF SIERRA WIRELESS AND/OR ITS AFFILIATES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR THEY ARE FORESEEABLE OR FOR CLAIMS BY ANY THIRD PARTY.

Notwithstanding the foregoing, in no event shall Sierra Wireless and/or its affiliates aggregate liability arising under or in connection with the Sierra Wireless product, regardless of the number of events, occurrences, or claims giving rise to liability, be in excess of the price paid by the purchaser for the Sierra Wireless product.

Patents

This product may contain technology developed by or for Sierra Wireless Inc. This product includes technology licensed from QUALCOMM®. This product is manufactured or sold by Sierra Wireless Inc. or its affiliates under one or more patents licensed from InterDigital Group and MMP Portfolio Licensing.

Copyright

© 2015 Sierra Wireless. All rights reserved.

Trademarks

Sierra Wireless®, AirPrime®, AirLink®, AirVantage® and the Sierra Wireless logo are registered trademarks of Sierra Wireless.

Windows® and Windows Vista® are registered trademarks of Microsoft Corporation.

Macintosh® and Mac OS X® are registered trademarks of Apple Inc., registered in the U.S. and other countries.

QUALCOMM® is a registered trademark of QUALCOMM Incorporated. Used under license.

Other trademarks are the property of their respective owners.

Contact Information

International Contact Information

Contact	Email or Web Site
Sales: Sierra Wireless AirLink Sales	airlinksales@sierrawireless.com
Technical support: Contact your authorized AirLink reseller.	Additional support resources, such as technical documentation and software downloads are available at: http://source.sierrawireless.com
Company information: New products, press releases, and more	www.sierrawireless.com

Sierra Wireless Headquarters Contact Information

Postal Address:	Sierra Wireless 13811 Wireless Way Richmond, BC Canada V6V 3A4
-----------------	---

www.sierrawireless.com



Contents

Introduction to the RV50	11
Key Features	11
Description	13
Gateway Configuration and Management	14
Power Modes	14
Power Saving Features	14
Sample Power Consumption Scenarios	16
Dual SIM	16
Network Operator Switching	17
Accessories	17
Warranty	17
 Specifications at a Glance	 19
 Installation and Startup	 23
Tools and Materials Required	23
Installation Overview	23
Step 1—Insert the SIM Cards	24
Step 2—Connect the Antennas	25
Step 3—Connect the Data Cables	27
Step 4—Connect the Power	29
Cable Strain Relief	29
Fusing	29
DC Voltage Transients	29
Grounding the RV50 Chassis	29
Power Connector on the RV50	30
Wiring Diagrams	31
I/O Configuration	33

Step 5—Check the gateway operation	38
LED Behavior	39
Ethernet LEDs	40
Step 6—Startup and Software Configuration	40
Transitioning from a Raven Gateway	42
Step 7—Mounting the RV50	42
Mounting Brackets	43
Flat Surface Mount	43
DIN Rail Mount	43
Reboot the RV50	45
Reset the RV50 to Factory Default Settings	45
 RV50 Specifications	 47
Radio Frequency Bands	47
Radio Module Conducted Transmit Power	49
GPS Technology	51
SIM Interface	51
Reliability Specifications	51
Mechanical Specifications	52
 Regulatory Information	 53
Important Information for North American Users	53
RF Exposure	53
EU	54
 Accessories	 55
DC Power Cable (Black Connector)	55

AC Power Adapter (Black Connector)	56
Input	56
Output	56
Environmental Specifications	56
Reliability and Quality Control	57
Safety Standards	57
EMC Standards	57
Hazardous Substances	57
Energy Efficiency	57
 Acronyms	 59
 Index	 63

>> 1: Introduction to the RV50

1

The RV50 is a compact, intelligent and fully-featured communications platform that provides real-time wireless capabilities for fixed and mobile applications. It is intended for use in industrial settings such as:

- Remotely monitoring and controlling infrastructure and surveillance equipment on pipelines, meters, pumps and valves in any energy, utility, or industrial application
- Tracking the location of heavy equipment and assets in the field
- Providing reliable Internet access to a mobile workforce

The RV50 has multiple communication ports including serial, Ethernet, and USB ports. The power connector has one GPIO pin for remote monitoring and control and one ignition sense pin to turn the gateway on and off.

The RV50 is an LTE cellular gateway that supports a variety of radio band options, including 3G HSPA+ or CDMA EV-DO mobile broadband technology.

The RV50, with its rich feature set, configurable with the included ALEOS software, is the perfect choice for a broad set of IoT solutions.

Key Features

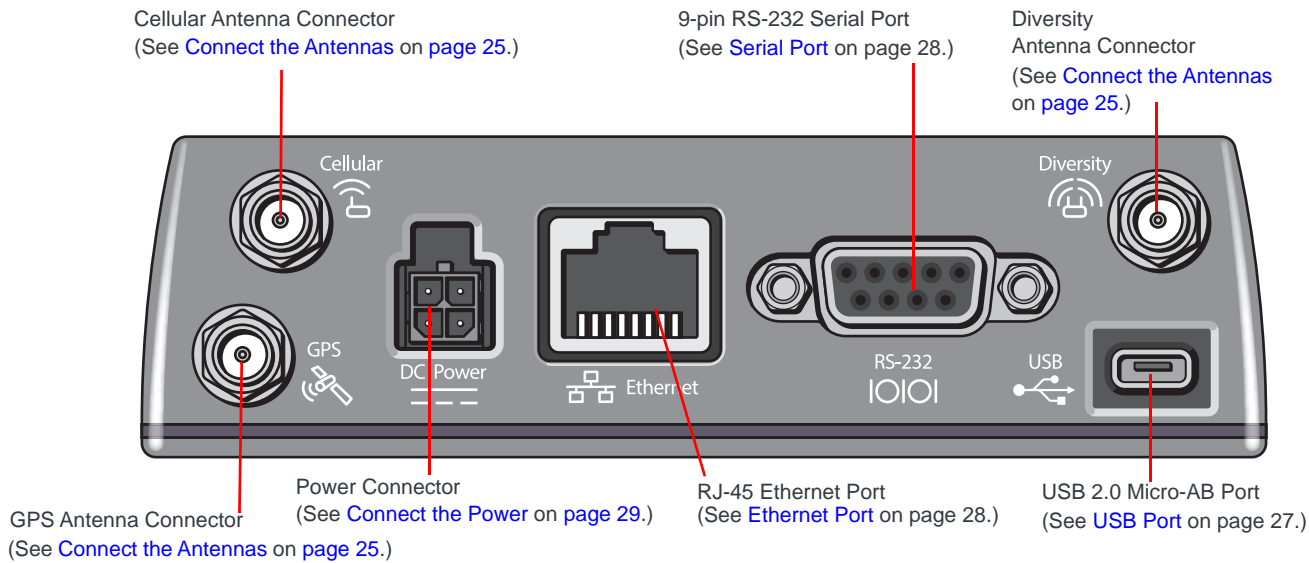
- LTE performance at 2G power consumption (less than 1 W in idle mode)
- State of the art LTE coverage spanning 11 LTE frequency bands
- Single product variant for all major North American operators
- Fully automatic network operator switching; just insert the SIM card
- Provides network connectivity via Ethernet, Serial, and USB
- Gigabit Ethernet support (10/100/1000)
- Remote configuration, software update, and monitoring with AirLink Management Service (ALMS)
- Meets industrial-grade certifications including Class 1 Div 2, MIL-STD-810G, IP64 ingress protection
- Supports to 5 VPN tunnels to support secure communications over cellular networks
- Events engine for alert reporting to third party server platforms
- ALEOS Application Framework (AAF) offers real-time onboard data processing
- Built-in, class-leading voltage transient protection provides superior reliability and continuous operation

- E-Mark and SAEJ1455 for shock and vibration
- Active GPS for tracking equipment
- Preprogrammed low voltage disconnect to prevent battery drain
- Security via Remote Authentication (RADIUS, TACACS+, LDAP) to centrally manage gateway access
- Industry leading warranty includes support, software updates, and advance replacement
- [Power Saving Features](#), including:
 - Processor Power Saving Mode
 - LED power saving mode
 - Standby mode
 - Power saving strategies such as turning off unused interfaces (USB, Serial, Ethernet), turning off GPS, and adjusting the Ethernet data rate
- Multi-function digital input, analog input, switchable low side current sink, and high side configurable pull-up

For information on configuring these features, refer to the ALEOS Software Configuration User Guide.

Description

Back Panel



Front Panel

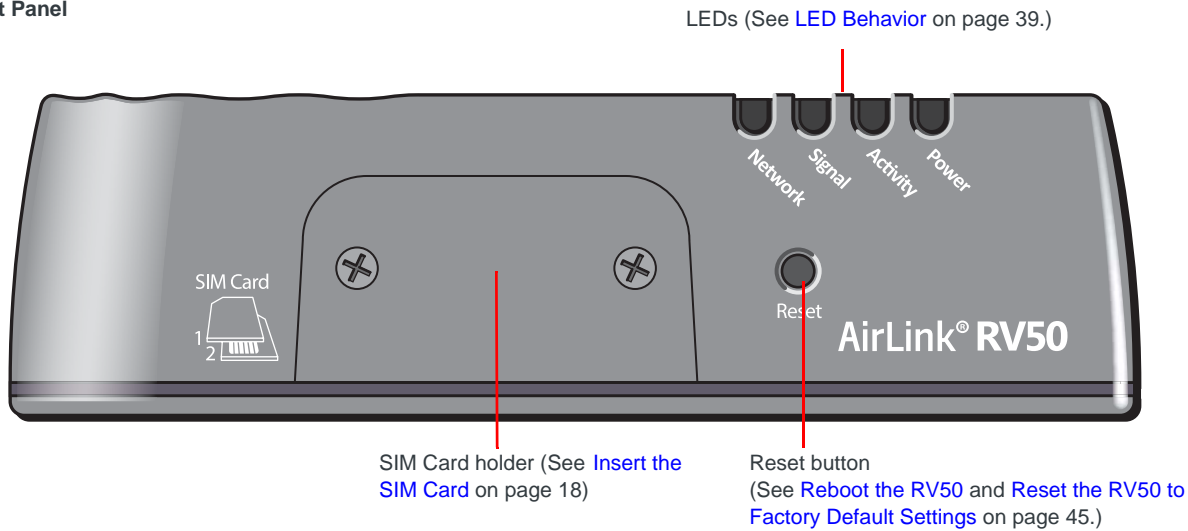


Figure 1-1: RV50 Connectors, LEDs and SIM Card Holder

Gateway Configuration and Management

You can configure and manage your RV50 using:

- **ACEmanager**—a browser-based gateway management application
Refer to the ALEOS Software Configuration User Guide available for download at source.sierrawireless.com.
- **AirLink Management Service (ALMS)**—a cloud-based gateway management service provided by Sierra Wireless
For more information, visit www.sierrawireless.com/ALMS or contact your Sierra Wireless distributor.
- **AT Commands**
For a complete list of AT Commands, refer to the ALEOS Software Configuration User Guide.

Power Modes

The AirLink RV50 has three power modes:

- **On**—The CPU and the radio are on. The current draw is 900 mW (75 mA @ 12 VDC) when the gateway is idle (i.e. no traffic is being sent or received).
- **Standby**—The CPU and the radio are off, but can be woken by an I/O input or at a configured time. Current draw is 53 mW (4.4 mA @ 12 VDC).
- **Off**—All power is switched off. Ignition is low, but Vin remains connected. Current draw is 11 mW (0.9 mA @ 12 VDC).

Power Saving Features

[Table 1-1](#) provides a quick reference to the RV50 power saving features. For more information, refer to the ALEOS Software Configuration User Guide.

If you are transitioning from a Raven XT or Raven XE to the RV50 gateway and need the RV50 to operate with a comparable level of power consumption, see [Transitioning from a Raven Gateway](#) on page 42.

Table 1-1: Power Saving Features

Feature	Where to configure in ACEmanager	Notes
Processor Power Savings Mode	Services > Power Management	This feature optimizes idle power consumption. Recommended for customers who require the best power consumption efficiency, for example in battery or solar powered applications. Enabling this feature saves energy by reducing performance where possible.
LED Power Saving		<p>In LED power saving mode:</p> <ul style="list-style-type: none"> Signal LED is off when the signal strength is good or average, but still alerts you when there is no signal or a poor signal. Network LED is off when there is a network connection, but alerts you when the gateway is connecting to a network and when there is a problem with the network connection. <p>For more details, see LED Behavior on page 39.</p>
Disable USB Port	LAN > USB	
Disable Ethernet Port	LAN > Ethernet	
Set Ethernet Data Rate	LAN > Ethernet > Advanced	Ethernet data rates can be set to Auto, 100 Mbps, 10 Mbps. If your use case does not require a Gigabit Ethernet connection, choosing a slower rate results in substantial power savings. When set to 10 or 100 Mbps, both sides of the link must be set to the same fixed speed and duplex settings. If you are unable to ensure that both sides of the link have exactly the same fixed settings, it is best to use Auto.
Disable Serial Port	Serial > Port Configuration	
Disable GPS	GPS > Global Settings	GPS is disabled by default.
Ignition Shutdown Delay	Services > Power Management	If the RV50 is installed in a vehicle, connect the ignition sense pin (Pin 3) on the DC power cable to the vehicle ignition and configure the RV50 to shut down after a configured delay once the ignition is turned off.
Low Voltage Disconnect		The RV50 enters standby mode when the voltage reaches a user-defined threshold to prevent excessive battery drain in battery-operated systems.
Standby (Time-based)		The RV50 is in standby mode and automatically wakes up periodically, for example hourly or daily.
Standby (I/O-based)		The RV50 is in standby mode and automatically wakes up on configured I/O input.

Sample Power Consumption Scenarios

Table 1-2: Power Consumption Scenarios

Scenario	Radio	Ethernet	Serial	USB	GPS	Processor Power Saving Mode	LED Power Saving Mode	Power ^a
Standby Mode	—	—	—	—	—	—	—	53 mW (4.4 mA)
Low Power — Serial	Idle Attached	Disabled	Enabled	Disabled	Disabled	Enabled	Enabled	885 mW (73.7 mA)
Low Power — Ethernet	Idle Attached	10 BaseT Full duplex	Disabled	Disabled	Disabled	Enabled	Enabled	900 mW (75 mA)
Typical without Power Saving Features	Attached and connected (+20 dBm LTE)	100 BaseT Full duplex	Enabled Idle	Enabled Idle	Enabled Active antenna	Disabled	Disabled	3700 mW (308.3 mA)
Maximum without Power Saving Features	Attached and connected (+23 dBm LTE)	1000 BaseT Full duplex (maximum throughput)	Enabled	Enabled	Enabled Active antenna	Disabled	Disabled	5500 mW (458.3 mA)
Peak without Power Saving Features^b	Attached and connected (+32 dBm 1 up/ 1 down GSM/ GPRS/ EDGE bursts)	1000 BaseT Full duplex (maximum throughput)	Enabled	Enabled	Enabled Active antenna	Disabled	Disabled	8000 mW (666.6 mA)
Inrush Current	1.5 A @ 12 V (Averaged over 100 μ s)							

a. Power consumption was measured at 12 V.

b. Peak without power saving is similar to Maximum without power saving, but measured as a maximum burst over a limited time.

Dual SIM

The AirLink RV50 has two SIM card slots. You can decide which slot is the Primary SIM card. When the RV50 is powered on or reboots, it automatically connects to the network associated with the Primary SIM card. If no card is present in that slot, it connects to the network associated with the Secondary SIM card. If configured to do so, data usage is tracked independently on both SIM cards. SIM PIN configuration is also available for both SIM cards. This feature allows users to install SIM cards for two different network operators, use one SIM card initially and later change network operators by configuring the new SIM card to be the Primary SIM card.

Network Operator Switching

The North American AirLink RV50 comes preloaded with multiple versions of radio module firmware. When the gateway is powered on, it checks the stored radio module firmware versions and automatically loads the appropriate version for the installed Primary SIM card onto the radio module. While Network Operator Switching is in progress, the LEDs sequentially flash green (green LED chase).

If there is no SIM card installed in the Primary SIM card slot, the gateway uses the firmware associated with the SIM card in the Secondary SIM card slot.

This feature, which is intended for North American products, makes it possible to use a single hardware variant on multiple operator networks.

Accessories

The following items come with the RV50 gateway:

- DC power cable
- Mounting screws
- Quick Start Guide

The following items can be ordered separately from Sierra Wireless:

- Universal AC power adapter
 - Voltage input: 100–240 VAC
 - Current output: 1.5 A
 - Part number: 2000492
- DIN rail mounting bracket (See [DIN Rail Mount](#) on page 43.)

Warranty

The RV50 comes with a 3-year warranty, and has an optional 2-year warranty extension.

2: Specifications at a Glance

This chapter gives a brief summary of RV50 gateway features.

For additional information see [RV50 Specifications](#) on page 47.

Table 2-1: Specifications at a Glance

Certification and Interoperability	Emissions/Immunity	<ul style="list-style-type: none"> • CE (Including EMC Test case for vehicle installation EN302489) • ACMA RCM • FCC • Industry Canada
	Safety	<ul style="list-style-type: none"> • CB Scheme • UL 60950
	Industry Certification for Vehicles	<ul style="list-style-type: none"> • E-Mark (UN ECE Regulation 10.04), ISO7637-2 • SAE J1455 (Shock & Vibration)
	Environmental Compliance	<ul style="list-style-type: none"> • RoHS 2011/65/EU (RoHS 2) • WEEE • REACH • Halogen-free PCB
	Hazardous Environments	<ul style="list-style-type: none"> • Class 1 Div 2: C22.2 No. 213 (Canada) and ISA 12.12.01
	GSM/UMTS Certifications	<ul style="list-style-type: none"> • PTCRB • GCF-CC • R&TTE
Environmental Testing	Vibration (operational)	<ul style="list-style-type: none"> • MIL-STD-810G, test method 514.6 • IEC 60068-2-64
	Shock (operational)	MIL-STD-810G, test method 516.6
	SAE J1455 (Shock and Vibration) for heavy-duty vehicles	<ul style="list-style-type: none"> • Vibration: Section 4.10.4.2 Cab Mount • Shock: Section 4.11.3.4 Operational Shock
	Temperature (operational)	MIL-STD-810G, test methods 501.5, 502.5 (-30° to +70°C)
	Temperature (non-operational)	MIL-STD-810G, test methods 501.5, 502.5 (-40° to +85°C)
	Thermal shock	MIL-STD-810G, test method 503.5
	Humidity (operational)	MIL-STD-810G, test method 507.5 90% RH @ 60°C
	IP rating	IP64
	Drop	ISTA 2A 2001, test categories 1, 4, 5, and 6

Table 2-1: Specifications at a Glance (Continued)

Mobile Network Operator Certification (pending)		<ul style="list-style-type: none">Verizon WirelessAT&TSprintT-Mobile USAUS CellularRogersBellTelus
Network Technology	LTE For more information, including HSPA and EV-DO bands, see Table 4-1 on page 47 and Table 4-2 on page 48.	North America: <ul style="list-style-type: none">Band 2 (1900 MHz)Band 4 (AWS) (1700/2100 MHz)Band 5 (850 MHz)Band 13 (700 MHz)Band 17 (700 MHz)Band 25 (1900 MHz)
		International: <ul style="list-style-type: none">Band 1 (2100 MHz)Band 3 (1800 MHz)Band 7 (2600 MHz)Band 8 (900 MHz)Band 20 (800 MHz)
Host Interfaces		<ul style="list-style-type: none">10/100/1000 Base-T RJ-45 EthernetRS-232 serial portUSB 2.0 Micro-AB connector3 SMA antenna connectors (LTE, Diversity, Active GPS)
SIM Card Interface		Two mini-SIM (2FF) slots
Input/Output For more information, see page 34 .		Configurable I/O pin on power connector <ul style="list-style-type: none">Digital InputHigh side configurable internal pull-up (to Vin) resistorAnalog inputOpen collector output/low side sink
Power Adapter Pins		4-Pin connector: <ul style="list-style-type: none">PowerGroundConfigurable digital I/O and analog voltage input sensingConfigurable ignition sense
Reset		Manual reset button or using ACEmanager

Table 2-1: Specifications at a Glance (Continued)

LEDs	4 LEDs: <ul style="list-style-type: none"> • Network • Signal • Activity • Power
Mechanical Specifications For mechanical drawings, see Mechanical Specifications on page 52.	<ul style="list-style-type: none"> • 119 mm x 34 mm x 85 mm (94 mm including connectors) 4.69 in. x 1.34 in. x 3.35 (3.70 in. including connectors) • 320 g (11.3 oz.) • Housing—The RV50 is made of ruggedized powder-coated aluminum. • RoHS—The RV50 complies with the Restriction of Hazardous Substances Directive (RoHS). This directive restricts the use of six hazardous materials in the manufacture of various types of electronic and electrical equipment.
Screw Torque Settings	<ul style="list-style-type: none"> • DIN rail mount screws (for attaching the RV50 to the DIN rail) 1.1 N-m (10 in-lb) • Antennas Finger tight (5–7 in-lb.) is sufficient and the max torque should not go beyond 1.1 N-m (10 in-lb).
Operating Voltage	Input voltage: 7–36V Maximum ripple voltage to guarantee analog input accuracy: 100 mVpp
Power Consumption	See page 16 .
GPS Technology For GPS bias information, see GPS Technology on page 51.	<ul style="list-style-type: none"> • Acquisition time: <ul style="list-style-type: none"> • Hot start: 1 second • Cold start: 32 seconds • Accuracy: <ul style="list-style-type: none"> • Horizontal: < 2 m (50%); < 5 m (90%) • Altitude: < 4 m (50%), < 8 m (90%) • Tracking sensitivity: -161 dBm • Operational limits: Altitude < 6000 m or velocity < 360 km/h (223 mph) Either limit may be exceeded, but not both. • Datum: WGS84
Protocols	<ul style="list-style-type: none"> • Network: TCP/IP, UDP/IP, DNS • Routing: NAT, Host Port Routing, DHCP, PPPoE, VLAN, VRRP, Reliable Static Route • Applications: SMS, Telnet/SSH, Reverse Telnet, SMTP, SNMP, SNTP, Reliable Static Routing • Serial: TCP/UDP PAD mode, Modbus (ASCII, RTU, Variable), PPP • GPS: NMEA 0183 V 3.0, TAIP, RAP, Xora

Table 2-1: Specifications at a Glance (Continued)

Gateway Management	<p>Configure and monitor your RV50 using:</p> <ul style="list-style-type: none"> • AirLink Management Service cloud-based gateway management application For more information, go to www.sierrawireless.com/ALMS. • ACEmanager web-based configuration utility • AT Commands <p>For more information on ACEmanager and AT Commands, refer to the ALEOS Software Configuration User Guide.</p>
Custom Applications	<p>Use ALEOS Application Framework (AAF) to develop your own applications to run on the RV50 and leverage the AirLink M2M Cloud platform.</p> <ul style="list-style-type: none"> • Lua language coding platform • Remote application management • Eclipse-based IDE • Integrated real-time debugging
VPN	<ul style="list-style-type: none"> • IPSec, GRE, and SSL Tunnel VPN clients • Up to 5 VPN tunnels • IKE encryption
Security	<ul style="list-style-type: none"> • Port Forwarding • Port Filtering • DMZ • Trusted IPs • MAC Filtering
Authentication	<ul style="list-style-type: none"> • LDAP • RADIUS • TACACS+
Events Reporting	<ul style="list-style-type: none"> • Event Types: digital input, GPS/AVL, network parameters, data usage, timer, power, gateway temperature • Report types: SMS, email, SNMP trap, relay output, GPS RAP reports, Events Protocol Message to Server

>> 3: Installation and Startup

This chapter shows how to connect, install and start the Sierra Wireless RV50. It also describes the front panel LEDs, and I/O functionality.

Note: Field wiring and connections in hazardous locations must be connected as per the wiring methods requirement for Class 2 circuits mentioned in the National Electric Code and the Canadian Electric Code.

Note: The RV50 installation must be done by a qualified technician.

Tools and Materials Required

- A SIM card (provided by your mobile network operator)
- #1 Phillips screwdriver (if you are installing the SIM card)
- Laptop computer with Ethernet cable
- Cellular antenna
- Optional—GPS antenna
- Recommended—diversity antenna
- AC or DC power cable (available from Sierra Wireless or use your own custom cable)
- Optional—a 9-pin connection cable for the RS-232 port
- Optional—DIN Rail Mounting Bracket kit (available from Sierra Wireless)

Caution: *The gateway has a hardened case for use in industrial and extreme environments. If you are installing it in these types of environments, use cables designed and specified for use in these types of environment to avoid cable failure.*

Installation Overview

The steps for a typical installation are:

1. Insert the SIM card(s).
2. Connect the antenna.
3. Connect the data cables.
4. Connect the power.
5. Connect a laptop and configure ACEmanager.

6. Mount the RV50.

The following sections describe these steps in detail.

Note: Depending on where you are installing the RV50, you may want to mount the gateway before connecting the antenna, cables and power.

Step 1—Insert the SIM Cards

The AirLink RV50 has two mini-SIM (2FF) card slots. The upper slot is Slot 1 and the lower slot is Slot 2. ACEmanager references these slot numbers, and by default, the SIM card in Slot 1 is the Primary SIM card. If you are using only one SIM card, Sierra Wireless recommends that you install it in Slot 1.

If the SIM card (or SIM cards) have not already been installed, insert the SIM cards into the gateway before connecting any external equipment or power to the gateway.

To install the SIM cards:

1. Use a #1 Phillips screwdriver to remove the SIM card cover.
2. Orient the SIM card(s), as shown in [Figure 3-1](#). The gold contacts on the upper SIM card face down, and the gold contacts on the lower SIM card face up. If you are using only one SIM card, insert it in the upper SIM slot (Slot 1).
3. Gently slide the SIM cards into the slots until they click into place.

To remove a SIM card, press the SIM card in, and release it. Gently grip the SIM card and pull it out.

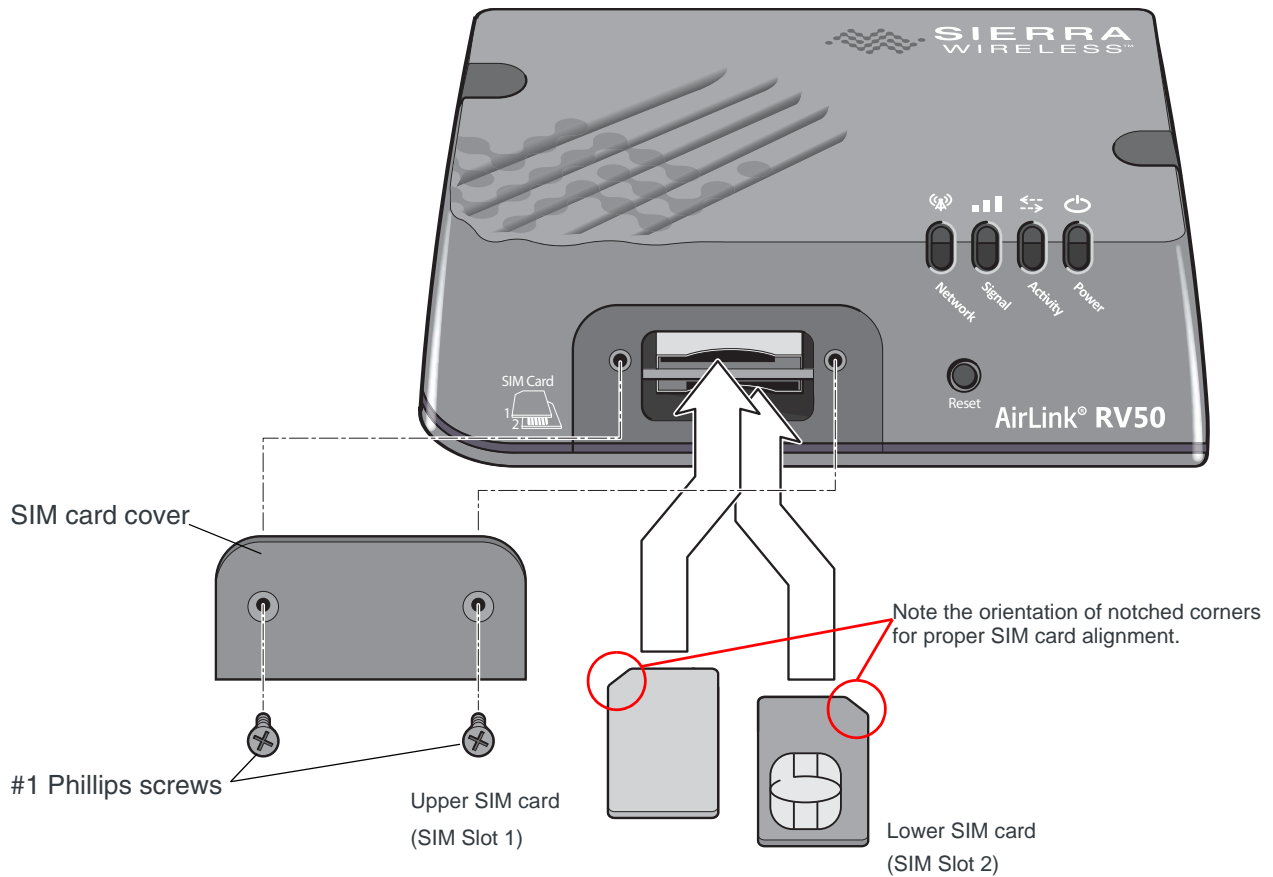


Figure 3-1: Installing the SIM Card

4. Replace the SIM card cover.

Step 2—Connect the Antennas

The RV50 has three SMA female antenna connectors:

- Cellular antenna connector: Primary receive and transmit antenna connector
- Rx Diversity antenna connector
- GPS antenna connector

For regulatory requirements concerning antennas, see [Maximum Antenna Gain](#) on page 54.

Note: The antenna should not exceed the maximum gain specified in [RF Exposure](#) on page 53. In more complex installations (such as those requiring long lengths of cable and/or multiple connections), you must follow the maximum dBi gain guidelines specified by the radio communications regulations of the Federal Communications Commission (FCC), Industry Canada, or your country's regulatory body.

Note: Take extra care when attaching the antennas to the SMA connectors. Finger tight (approximately 0.6–0.8 Nm 5–7 in-lb.) is sufficient and the max torque should not go beyond 1.1 Nm (10 in-lb.).

To install the antennas:

1. Connect the cellular antenna to the SMA cellular antenna connector.
Mount the cellular antenna so there is at least 20 cm between the antenna and the user or bystander.
2. If used, connect a GPS antenna to the SMA GPS antenna connector.
Mount the GPS antenna where it has a good view of the sky (at least 90°).
3. If used, connect the diversity antenna to the SMA diversity antenna connector.

Note: If the antenna is located away from the gateway, keep the cables as short as possible to prevent the loss of antenna gain. Route the cables so that they are protected from damage and will not be snagged or pulled on. There should be no binding or sharp corners in the cable routing. Excess cabling should be bundled and tied off. Make sure the cables are secured so their weight will not loosen the connector from the gateway over time.

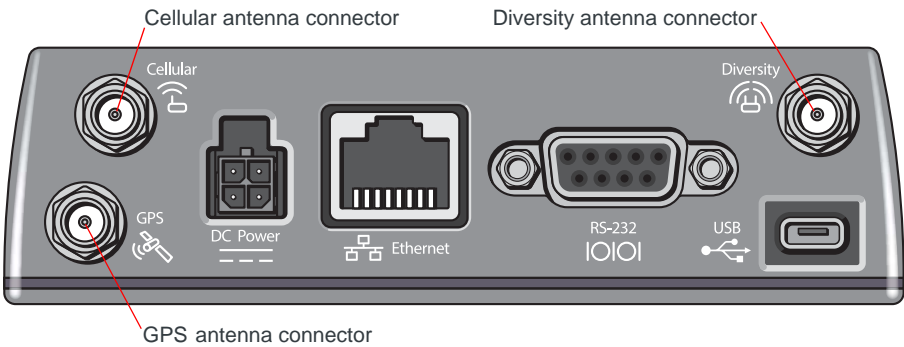


Figure 3-2: Antenna Connectors

Table 3-1: Recommended Antenna Separation

Service	Frequency (MHz)	Wavelength (λ) (mm)	Best Antenna Separation (mm) ($1/2 \lambda$)	Good Antenna Separation (mm) ($1/4 \lambda$)
LTE	700	428	214	107
LTE	800	375	187	94
LTE	900	333	167	83
LTE	1800	167	83	42
LTE	2100	143	71	36
LTE	2600	115	58	29
WCDMA	850	353	176	88
WCDMA	900	333	167	83
WCDMA	1900	158	79	39

Table 3-1: Recommended Antenna Separation

Service	Frequency (MHz)	Wavelength (λ) (mm)	Best Antenna Separation (mm) ($1/2 \lambda$)	Good Antenna Separation (mm) ($1/4 \lambda$)
WCDMA	2100	143	71	36
CDMA/EV-DO	800	375	187	94
CDMA/EV-DO	1900	158	79	39
GSM/GPRS/EDGE	850	353	176	88
GSM/GPRS/EDGE	900	333	167	83
GSM/GPRS/EDGE	1800	167	83	42
GSM/GPRS/EDGE	1900	158	79	39

Step 3—Connect the Data Cables

The RV50 has three ports for connecting data cables:

- **USB Port** (Micro-AB)
- Use a Cat 5e or Cat 6 Ethernet cable to connect the **Ethernet Port** (RJ-45)
- **Serial Port** (9-pin RS-232)

USB Port

Warning: Do not use the USB port in a potentially explosive environment.

- Complies with USB Version 2.0 for high speed operation
- Can be configured to operate in one of two modes:
 - **Virtual Ethernet Port:** The RV50 behaves as if the PC were connected to an Ethernet port, allowing access to the Internet and the RV50's internal web server. This is the default setting.
 - **Virtual Serial Port:** The RV50 behaves as if it was connected to a standard serial port. The primary use of this interface is for the AT command line interface of ALEOS and for diagnostic access to the radio module.

Note: By default, the USB port is configured as a virtual Ethernet port.

A Windows driver must be installed on the PC in order to support USB use. The drivers are available for download on Sierra Wireless' support web site, <http://www.sierrawireless.com/en/Support/Downloads.aspx>.

The ALEOS Software Configuration User Guide contains the details of USB mode configuration and driver installation.

Sierra Wireless recommends you:

- Use a USB 2.0 cable
- Connect directly to your computer for best throughput.

Ethernet Port

- IEEE 802.3 Ethernet specification for 1000 Mbps speed (Gigabit Ethernet) with fallback to 100 or 10 Mbps (Cat 5e or Cat 6 cable is required for Gigabit Ethernet)
- Auto-crossover support
- Auto-negotiation detects the speed of the connecting device for 1000 baseT, 100 baseT, or 10 baseT

Serial Port

- 9-pin serial port connects directly to most computers or other devices with a standard serial straight-through cable

Note: If you have a DCE device, you need to use a null modem (cross-over) cable.

- Used for connecting serial devices and configuration
- Complies with the EIA RS-232D specification for DCE equipment
- Output driver levels swing from -7 VDC to +7 VDC with normal loading

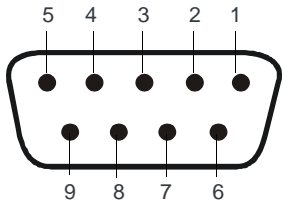


Figure 3-3: DB-9 Female Serial Connector

Table 3-2: Serial Connector Pin-out

Name	Pin	Description	Type
DCD	1	Data Carrier Detect	OUT
TXD	2	Transmit Data	OUT
RXD	3	Receive Data	IN
DTR	4	Data Terminal Ready	IN
GND	5	Main GND. Connected internally to BOARD GND	GND
DSR	6	Data Set Ready	OUT
RTS	7	Ready To Send	IN
CTS	8	Clear To Send	OUT
RI	9	Not connected	—

Step 4—Connect the Power

The AirLink RV50 comes with a 3 meter (10 ft.) DC power cable. You can also purchase an optional AC adapter.

Note: Electrical installations are potentially dangerous and should be performed by personnel thoroughly trained in safe electrical wiring procedures.

The RV50 supports a voltage range between 7 V and 36 V, and is designed for both 12 VDC and 24 VDC electrical systems.

Cable Strain Relief

Sierra Wireless recommends using cable strain relief for installations in high-vibration environments.

Place the cable strain relief within 200 mm (8") of the RV50 to reduce the mass of cable supported by the power connector under vibration. Ideally, the strain relief mounting for the DC cable should be attached to the same object as the RV50, so both the gateway and cable vibrate together. The strain relief should be mounted such that it does not apply additional stress on the power connector, i.e. the cable should not be taut and should not pull the power connector at an angle.

Fusing

For DC installations, Sierra Wireless recommends fusing the power input using a 4.0 A fast-acting fuse.

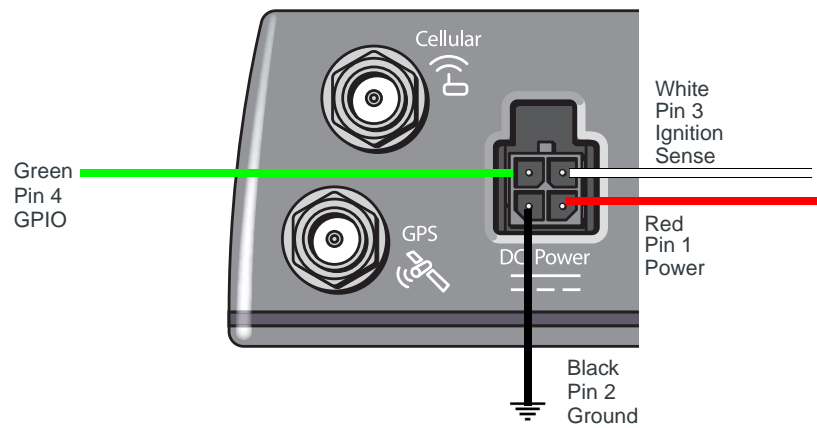
DC Voltage Transients

The AirLink RV50 has built-in protection against vehicle transients including engine cranking (down to 5.0V) and load dump, so there is no need for external power conditioning circuits. For details, see [Industry Certification for Vehicles](#) on page 19.

Grounding the RV50 Chassis

For DC installations (with a fixed “system” ground reference), Sierra Wireless recommends always grounding the RV50 chassis to this system ground reference. To ensure a good grounding reference, use a short wire with a gauge of 18 AWG or larger connected to one of the mounting screws.

Power Connector on the RV50



For more information, see wiring diagrams on [page 31](#).

Figure 3-4: DC Power Cable Connections (Colors indicate DC cable wire colors.)

Table 3-3: Power Connector Pin and DC Cable Wires

Pin	Name	Associated DC Cable Wire Color	Description	Type
1	Power	Red	Main power supply for device <i>Note: If you want to turn the RV50 on/off using a control line, such as a vehicle ignition line, Sierra Wireless strongly recommends that you connect the control/ignition line to Pin 3 and apply continuous power on Pin 1.</i>	PWR
2	Ground	Black	Main device ground	PWR
3	Ignition Sense	White	Ignition Sense: Connected to the vehicle ignition or an external switch. The RV50 is off when this pin is either open-circuit or grounded, and on when this pin is connected to power. <i>Note: If you do not connect pin 3 to the ignition, you MUST connect it to the positive terminal of your power supply or battery. If you are using a Sierra Wireless AC adapter, the connection is inside the cable.</i>	I
4	GPIO	Green	User configurable digital input/output or analog voltage sensing input. Connect to switch, relay or external device. For more information, see Pin 4 (GPIO)—Use the green wire for I/O configurations . See I/O Configuration on page 33 . on page 33 and the ALEOS Software Configuration User Guide.	I/O

Wiring Diagrams

Recommended Vehicle Installation

For vehicle installations, Sierra Wireless recommends connecting the white Ignition Sense wire to the vehicle's ignition switch, as shown in the following illustration.

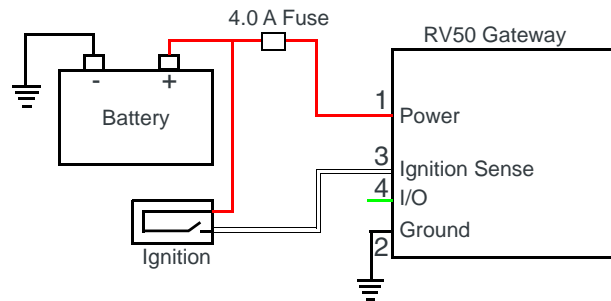


Figure 3-5: Recommended Vehicle Installation

The recommended vehicle installation allows the gateway to operate with the vehicle. When the vehicle ignition is off, the gateway is off. If desired, you can configure a delay between the time the vehicle's ignition shuts off, and the time the gateway shuts down. A delayed shutdown is especially useful if you want to maintain a network connection while the vehicle's engine is shut off for short periods, such as in a delivery vehicle.

- Pin 1 (Power) —Use the red wire in the DC cable to connect Pin 1 to the power source. Include a 4.0 A fast-acting fuse in the input power line. Sierra Wireless recommends using a continuous (unswitched) DC power source.
- Pin 2 (Ground) —Use the black wire in the DC cable to connect Pin 2 to ground. See also [Grounding the RV50 Chassis](#) on page 29.
- Pin 3 (Ignition Sense) —Sierra Wireless recommends always using the Ignition Sense wire (Pin 3) to turn the gateway off. It should not be turned off by disconnecting the power.

Alternate Vehicle Installation

The main difference between this installation and the standard vehicle installation is that you can configure a timer to turn the gateway on at set intervals for a configured length of time, for example 20 minutes once every 24 hours when the ignition is off. Also, instead of the gateway turning on and off, the gateway alternates between on and standby mode.

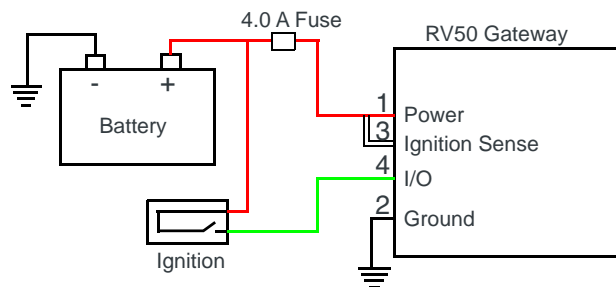


Figure 3-6: Alternate Vehicle Installation

- Pin 1 (Power)—Use the red wire in the DC cable to connect Pin 1 to the power source. Include a 4.0 A fast-acting fuse in the input power line. Sierra Wireless recommends using a continuous (unswitched) DC power source.
- Pin 2 (Ground)—Use the black wire in the DC cable to connect Pin 2 to ground. See also [Grounding the RV50 Chassis](#) on page 29.
- Pin 3 (Ignition Sense)—Connected to power
- Pin 4 (I/O)—Connected to ignition

Fixed Installation

For fixed installations, connect the wires as shown in the figure below. You can configure Low voltage disconnect to force the gateway into Standby mode when the voltage is low.

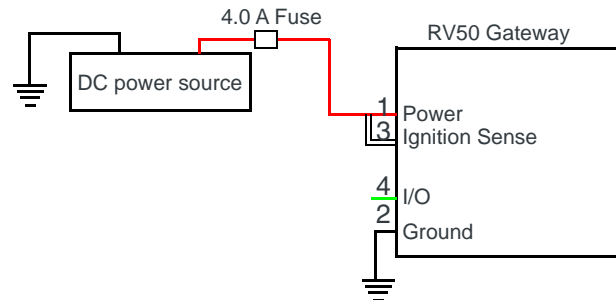


Figure 3-7: Fixed Installation without I/O

- Pin 1 (Power)—Use the red wire in the DC cable to connect Pin 1 to the power source. Include a 4.0 A fast-acting fuse in the input power line. Sierra Wireless recommends using a continuous (unswitched) DC power source.
- Pin 2 (Ground)—Use the black wire in the DC cable to connect Pin 2 to ground. See also [Grounding the RV50 Chassis](#) on page 29.
- Pin 3 (Ignition Sense)—Connected to power

Fixed Installation with I/O Input Triggered by Standby Mode

If you have a fixed installation where you want to use the I/O to monitor an external device such as a motion detector, remote solar panel, or a remote camera, refer to [Figure 3-8](#). You can configure the I/O line to wake the gateway up for a configured length of time, and use low voltage disconnect to put the gateway in Standby mode if the voltage falls below a configured value.

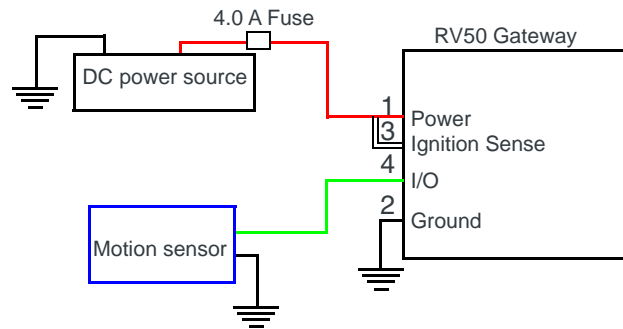


Figure 3-8: Fixed Installation with I/O

- Pin 1 (Power)—Use the red wire in the DC cable to connect Pin 1 to the power source. Include a 4.0 A fast-acting fuse in the input power line. Sierra Wireless recommends using a continuous (unswitched) DC power source.
- Pin 2 (Ground)—Use the black wire in the DC cable to connect Pin 2 to ground. See also [Grounding the RV50 Chassis](#) on page 29.
- Pin 3 (Ignition Sense)—Connected to power
- Pin 4 (GPIO)—Use the green wire for I/O configurations. See [I/O Configuration](#) on page 33.

I/O Configuration

You can use the Pin 4 (GPIO) green wire as:

- A pulse counter
(See [Table 3-4](#) on page 34 and [Figure 3-9](#) on page 34.)
- An digital input
(See [Table 3-4](#) on page 34 and [Figure 3-10](#) on page 35.)
- A high side pull-up/dry contact switch input
(See [Table 3-6](#) on page 36 and [Figure 3-11](#) on page 36.)
- An analog input
(See [Table 3-7](#) on page 37 and [Figure 3-12](#) on page 37.)
- A low side current sink
(See [Table 3-8](#) on page 38 and [Figure 3-13](#) on page 37.)
- A digital output/open drain
(See [Table 3-9](#) on page 38 and [Figure 3-14](#) on page 38.)

For more information, refer to the ALEOS Software Configuration User Guide.

Note: The GPIO Pin 4 can be configured in ACEmanager or ALMS to trigger standby mode, to sink current, or to pull up the voltage. If you are using the I/O line to trigger standby mode, you cannot configure it to sink current or pull up the voltage. Likewise, if you are using the I/O line to either sink current or pull up the voltage, you cannot use it to trigger standby mode.

You can use Pin 4 in conjunction with events reporting to configure the RV50 to send a report when the state of the monitored gateway changes, for example when a switch is opened or closed. For more information, refer to the ALEOS Software Configuration User Guide (Events Reporting chapter).

Pulse Counter

You can use the green wire to connect Pin 4 to a pulse counter. The digital pulse counter is not available in Standby mode.

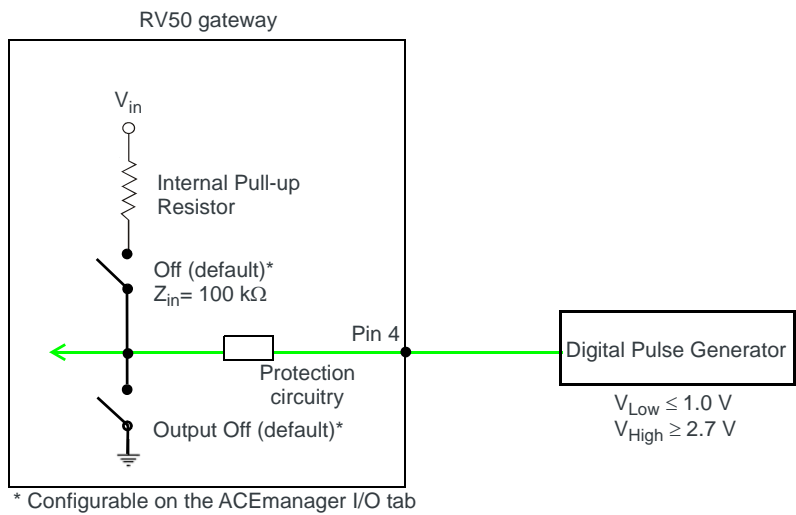


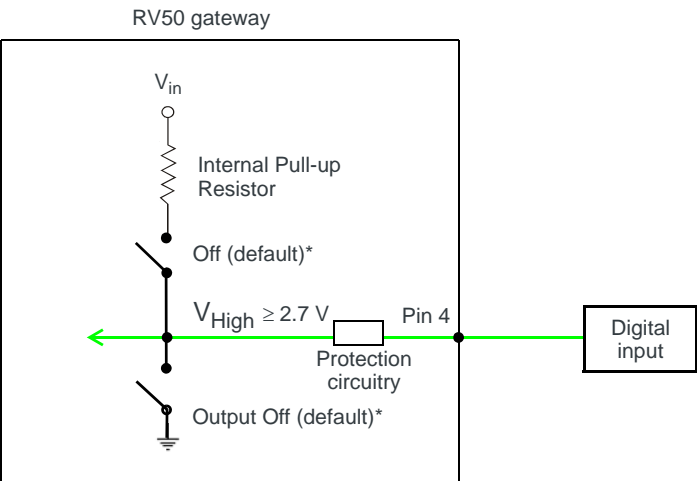
Figure 3-9: Digital Input / Pulse Counter

Table 3-4: Pulse Counter

Pull-up	State	Minimum	Typical	Maximum	Units
Off	Low	—	—	1.0	V
	High	2.7	—	V_{in}	V

Digital Input

You can use the green wire to connect Pin 4 to a digital input to detect the state of a switch such as a vehicle ignition, or to monitor an external device such as a motion detector, a remote solar panel, or a remote camera. Digital input can also be used with the standby timer.



* Configurable on the ACEmanager I/O tab

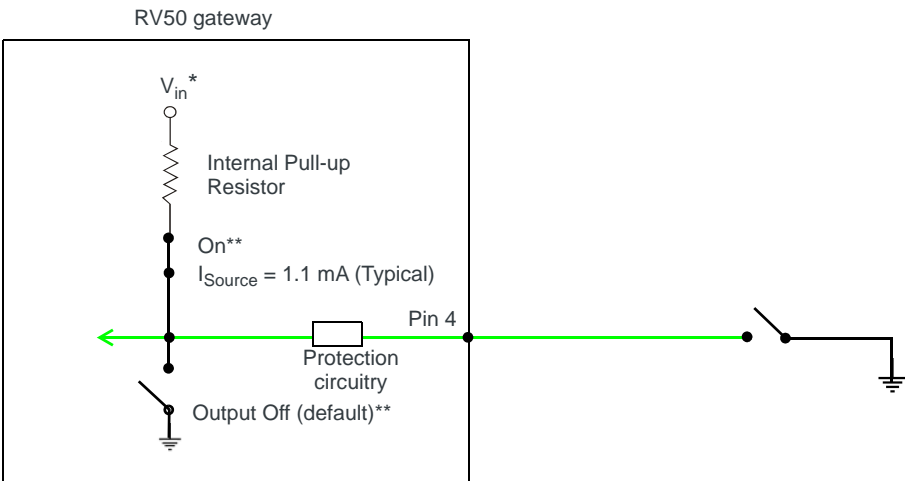
Figure 3-10: Digital Input

Table 3-5: Digital Input

Pull-up	State	Minimum	Typical	Maximum	Units
Off	Low	—	—	1.0	V
	High	2.7	—	V_{in}	V

High Side Pull-up / Dry Contact Switch Input

You can use the green wire to connect Pin 4 to a dry contact switch. The dry contact switch is not available in Standby mode.



* Depending on the load, this value can range from V_{in} to $V_{in} - 2.5 \text{ V}$.
** Configurable on the ACEmanager I/O tab

Figure 3-11: High Side Pull-up / Dry Contact Switch Input

Table 3-6: High Side Pull-up / Dry Contact Switch Input

	Minimum	Typical	Maximum	Units	Comments
Source Current	0.6 $V_{in} = 7 \text{ V}$	1.1 $V_{in} = 12 \text{ V}$	3.5 $V_{in} = 36 \text{ V}$	mA	Maximum current the voltage output can provide (depends on V_{in})
V_{out}	$V_{in} - 2.5$	—	V_{in}	V	The voltage on Pin 4 when the high side pull-up is enabled (depends on V_{in} and power consumption)

Analog Input

You can use the green wire to connect Pin 4 to an analog gauge. As an analog input (voltage sensing pin), the gateway monitors voltage changes in small increments. This allows you to monitor equipment that reports status as an analog voltage.

Pin 4 detects inputs of 0.5–36 V referenced to ground. When used with a sensor to transform values into voltages, the pin can monitor measurements like temperatures, pressures or the volume of liquid in a container.

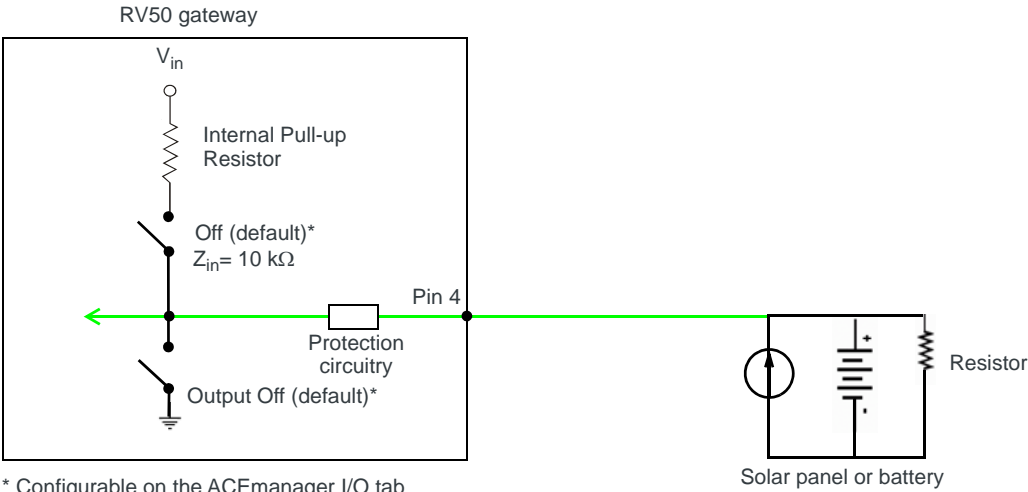


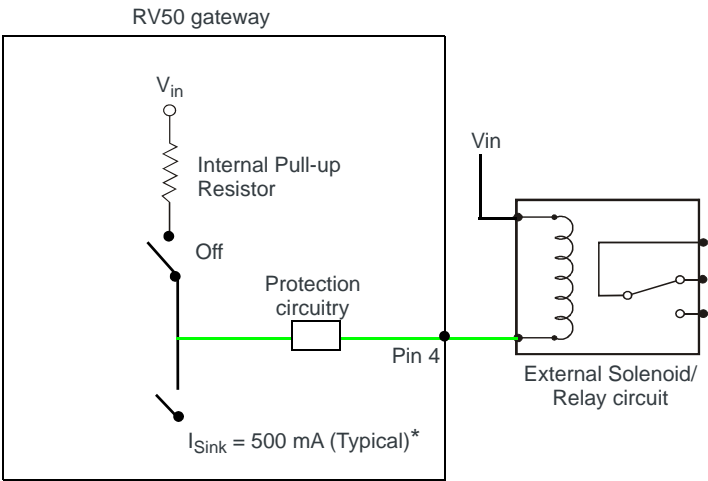
Figure 3-12: Analog Input

Table 3-7: Analog Input

Pull-up		Minimum	Typical	Maximum	Units	Comments
Off	Analog Input Range	0.5	—	36	V	—
	Analog Input Accuracy	-1.5%	0.50%	1.5%	—	—

Low Side Current Sink Output

You can use Pin 4 as a low side current sink, for example, to drive a relay.



* See Table 3-8 on page 38 for more details.

Figure 3-13: Low Side Current Sink

Table 3-8: Low Side Current Sink

Pull-up	State	Minimum	Typical	Maximum	Units	Comments
Off	On	250	500	1000	mA	I_Typical = 25°C I_Min = 70°C I_Max = -40°C
Off	Off	—	0	—	mA	Vin = 12

Digital Output/Open Drain

You can use Pin 4 as an open drain to drive an external digital input

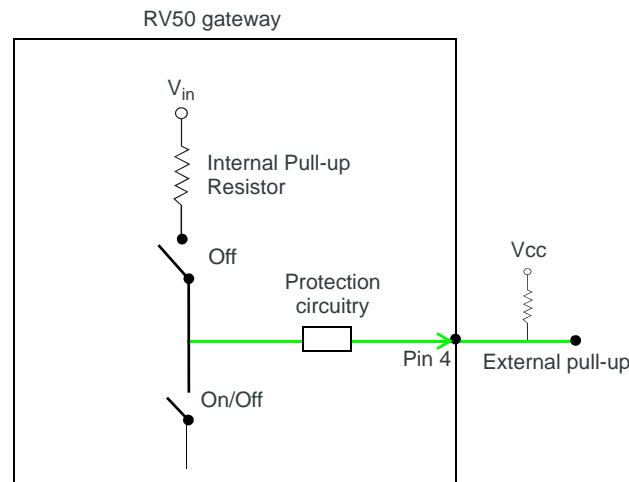


Figure 3-14: Digital Output/Open Drain

Table 3-9: Digital Output / Open Drain

Pull-up	State	Minimum	Typical	Maximum	Units	Comments
Off	Off	Open Circuit	—	—	—	—
	Active Low	—	—	0.5	V	5 mA, ≤ 5 V

Step 5—Check the gateway operation

1. When power is supplied to the AirLink RV50 gateway, it powers up automatically, as indicated by the flashing LEDs. If it does not turn on, ensure that the:
 - Power connector is plugged in
 - Power connector is plugged in and supplying voltage between 7 V and 36 V
 - Ignition Sense (pin 3) is connected to the battery or power source (see [Step 4—Connect the Power](#) on page 29 for details)

LED Behavior



Table 3-10: LED Behavior

LED	Color/Pattern	Description	LED Power Saving Mode ^a
Power	Off	No power or input voltage ≥ 36 VDC or ≤ 7 VDC	
	Solid Green	Power is present.	
	Green with Amber Flash	Power is present and the gateway has a GPS fix.	
	Solid Red	Standby mode	
	Flashing Green	When you press the reset button, flashing green indicates when to release the reset button to reboot the gateway.	
	Flashing Red	When you press the reset button, flashing red indicates when to release the reset button to reset the gateway to the factory default settings.	
Signal	Solid Green	Good signal (equivalent to 4–5 bars)	Off
	Solid Amber	Fair signal (equivalent to 2–3 bars)	Off
	Flashing Amber	Poor signal (equivalent to 1 bar) If possible, Sierra Wireless recommends moving the gateway to a location with a better signal.	
	Flashing Red	Inadequate (equivalent to 0 bars) Sierra Wireless recommends moving the gateway to a location with a better signal.	
<i>Note: The quality of the signal strength is measured using the appropriate parameters for the radio technology in use.</i>			

Table 3-10: LED Behavior

LED	Color/Pattern	Description	LED Power Saving Mode ^a
Network	Solid Green	Connected to an LTE network	Off
	Solid Amber	Connected to a 3G or 2G network	Off
	Flashing Green	Connecting to the network	
	Flashing Red	No network available	
	Flashing Red/Amber	Network Operator Switching is enabled, but the gateway is unable to locate the required firmware. For more information, refer to the ALEOS Software Configuration User Guide (Admin chapter).	
Activity	Flashing Green	Traffic is being transmitted or received over the WAN interface.	
	Flashing Red	Traffic is being transmitted or received over the serial port. This behavior only appears if the RV50 is configured to display it. For more information, refer to the ALEOS Software Configuration Guide (Serial chapter).	
	Flashing Amber	Traffic is being transmitted or received over both the WAN interface and the serial port. This behavior only appears if the RV50 is configured to display it. Refer to the ALEOS Software Configuration Guide (Serial chapter).	
ALL	Green LED chase	Radio module reconfiguration/firmware update or Network Operator Switching is in progress.	
	Amber LED chase	ALEOS software update is in progress.	

a. To configure LED Power Saving Mode, refer to the ALEOS Software Configuration User Guide (Services chapter).

Ethernet LEDs

The connector has two LEDs that indicate speed and activity. When looking into the connector:

- **Activity** – The right LED is solid amber when a link is present and flashing amber when there is activity.
- **Connection Speed** – The left LED indicates the Ethernet connection speed:
 - Solid Green—1000 Mbps
 - Solid Amber—100 Mbps
 - Off—10 Mbps

Step 6—Startup and Software Configuration

You can configure the ALEOS software on the RV50 using:

- [ACEmanager](#) (browser-based application)
- [AirLink Management Service](#) (cloud-based application)
- [AT Commands](#)

Configuring with ACEmanager

To access ACEmanager:

1. Connect a laptop to the gateway with an Ethernet cable.
2. Launch your web browser and go to **http://192.168.13.31:9191**.

Note: It takes the gateway 2–3 minutes to respond after power up.

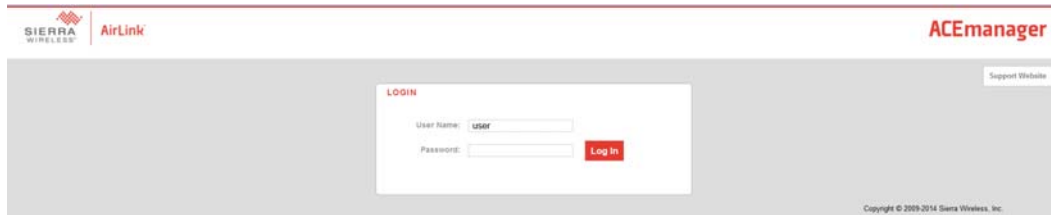


Figure 3-15: ACEmanager login window

3. Enter the default password, **12345** and click Log In.
4. Refer to the ALEOS Software Configuration User Guide for information on how to use ACEmanager to configure your RV50.

Configuring with AirLink Management Service

AirLink Management Service (ALMS) allows remote management of all your gateways from one user interface.

Some of its features include:

- Centralized, remote monitoring for all your AirLink gateways
- Continuous status monitoring of important health data such as signal strength
- Location monitoring, including world map views
- Complete ALEOS reporting and configuration, including historical views of ALEOS information
- Configure individual gateways or use templates to perform batch configurations of your AirLink gateways
- Single click over-the-air firmware updates to all your gateways
- Compatible with all carriers or mobile network operators

To get started either call your AirLink reseller or visit:

www.sierrawireless.com/ALMS

Configuring with AT Commands

For a complete list of AT commands, refer to the ALEOS Software Configuration User Guide.

Transitioning from a Raven Gateway

If you are transitioning from a Raven XT or Raven XE to an AirLink RV50 and you want to maintain a similar level of power consumption, Sierra Wireless recommends the settings outlined in [Table 3-11](#). For step by step instructions, refer to the ALEOS Software Configuration User Guide (Power Saving Features).

Table 3-11: Recommended Power Saving Settings—Transitioning from Raven XT or Raven XE

Feature	Setting (transitioning from Raven XT)	Setting (transitioning from Raven XE)	Default/Location in ACEmanager
GPS	Off	Off	Off by default (GPS > Global Settings)
Ethernet Port	Off	On	On by default (LAN > Ethernet > General)
Ethernet Link Setting (data rate)	n/a	Recommend 10 Mbps or 100 Mbps, unless 1000 Mbps is required	Auto 10/100/1000 by default (LAN> Ethernet > Advanced)
USB Port	On	Off, unless a USB connection is required	On by default (LAN > USB > General)
Serial Port	On	Off	On by default (Serial > Port Configuration)
LED Power Saving Mode	Enable	Enable	Disabled by default (Services > Power Management > Power Saving Modes)
Processor Power Saving Mode	Enable	Enable	Disabled by default (Services > Power Management > Power Saving Modes)

Step 7—Mounting the RV50

Warning: This gateway is not intended for use close to the human body. Antennas should be at least 8 inches (20 cm) away from the operator.

Mount the gateway where:

- There is easy access to the cables
- Cables are not bent, constricted, close to high amperages or exposed to extreme temperatures
- The front panel LEDs are easily visible
- There is adequate airflow
- It is away from direct exposure to the elements, such as sun, rain, dust, etc.
- It will not be hit or come into contact with people, cargo, tools, equipment, etc.

Mounting Brackets

The RV50 comes with mounting screws. An optional DIN rail mounting bracket (P/N 6000659) is available from Sierra Wireless.

Flat Surface Mount

If you are mounting the RV50 on a flat surface, use the mounting screws that come with the AirLink RV50.

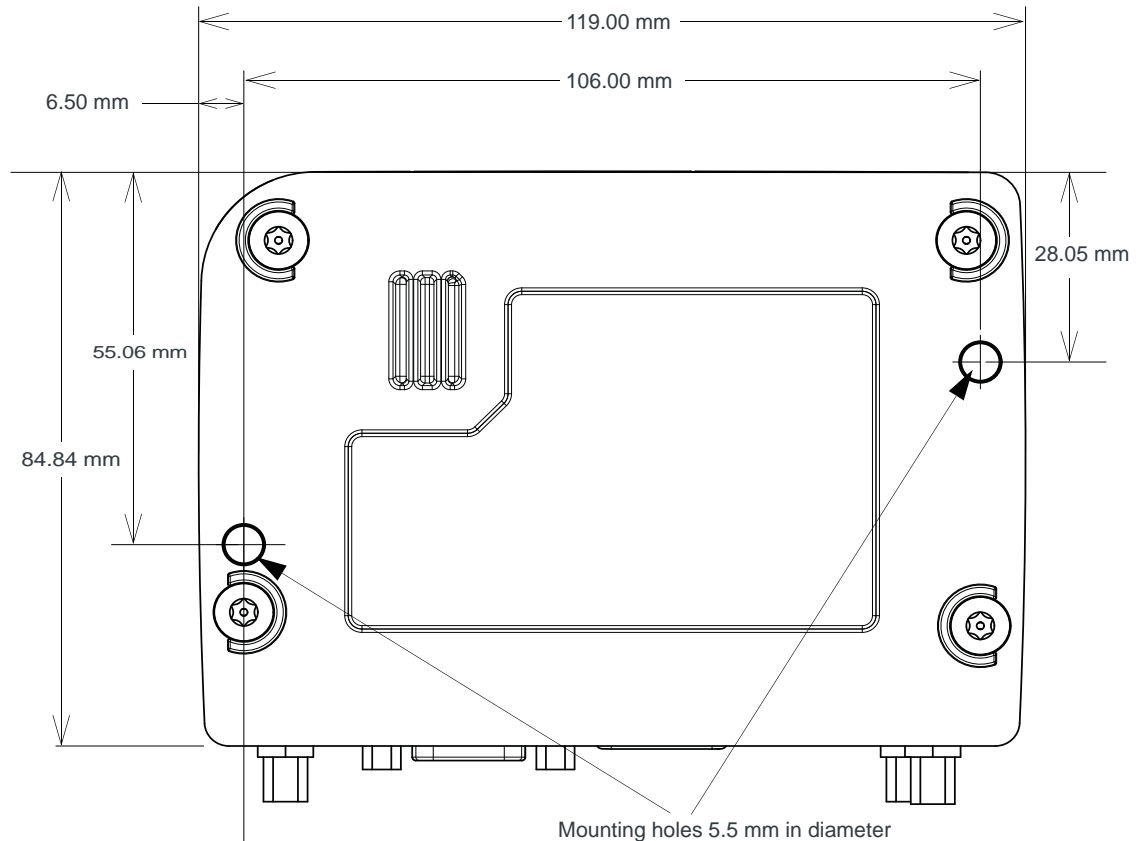


Figure 3-16: RV50 Mounting Bracket for Flat Surfaces

DIN Rail Mount

If you are mounting the RV50 on a DIN rail, order DIN rail mounting bracket kit (P/N 6000659) from Sierra Wireless. The kit contains:

- L-shaped DIN Rail Mounting Bracket—Qty 1
- DIN Rail Clip (35 mm EN 50022)—Qty 1
- Screws

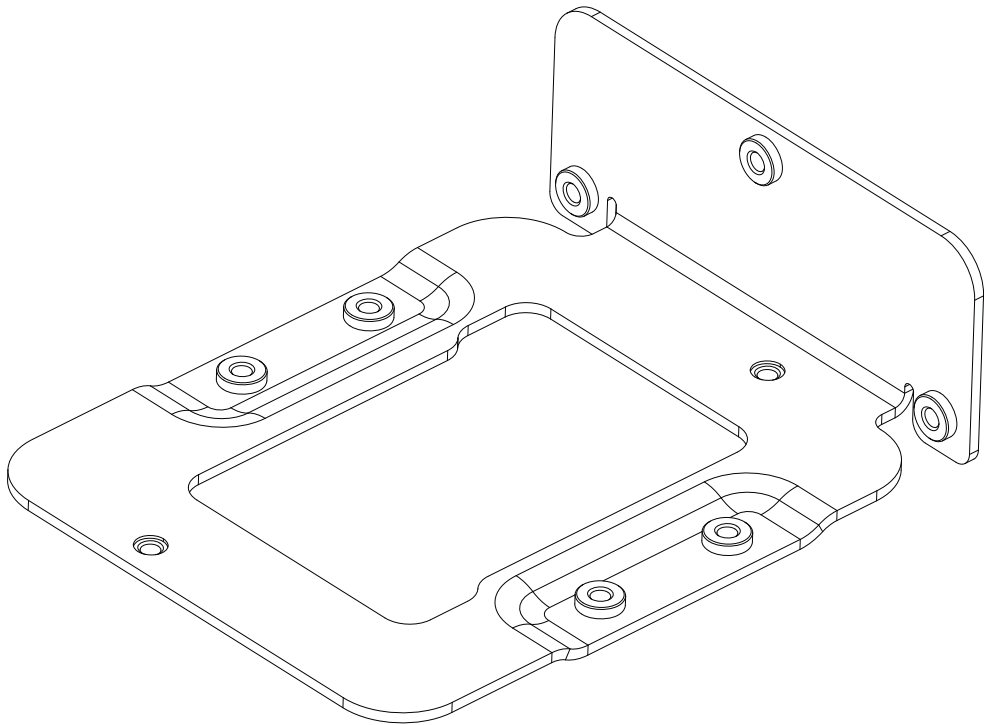


Figure 3-17: DIN Rail Mounting Bracket

To attach the RV50 to a horizontally mounted DIN rail, in a variety of orientations:

1. Install the SIM card. (See [Step 1—Insert the SIM Cards](#) on page 24.)
2. Test the network connectivity.
Connect the RV50. Power it up and ensure that you have network connectivity. (See [Step 4—Connect the Power](#) on page 29.)
3. Place the RV50 on the DIN rail mounting bracket, lining up the mounting holes on the underside of the gateway with the holes on the DIN rail mounting bracket.
4. Use the screws provided to attach the RV50 to the bracket. Torque the screws to a maximum of 1.1 N-m (10 in-lb.).
5. Use the screws provided to attach the DIN rail clip to the bracket.
6. Attach the DIN rail clip to a horizontal DIN rail, with the spring clip at the bottom, taking into account the location information described in [Power Consumption Scenarios](#) on page 16.

Note: The DIN rail mounting bracket and clip in the kit Sierra Wireless kit should only be used on horizontally-mounted DIN rail.

Reboot the RV50

To reboot the RV50:

- On the gateway, press the Reset button for 1–5 seconds. (Release the button when the Power LED flashes green.)
- In ACEmanager, click the Reboot button on the toolbar.

Reset the RV50 to Factory Default Settings

To reset the gateway to the factory default settings:

- On the gateway, press the Reset button for more than 5 seconds. (Release the button when the Power LED flashes red.)
Once the LEDs resume their normal operating behavior, the reset is complete.
- In ACEmanager, go to Admin > Advanced and click the Reset to Factory Default button.

Tip: In ACEmanager, you can configure the RV50 to preserve mobile network authentication settings such as the network ID, network password, custom APNs, Primary SIM, and Mobile Network Operator firmware when the gateway is reset to the factory default settings. For more details, refer to the ALEOS Software Configuration User Guide (Admin chapter).

Radio Frequency Bands

Table 4-1: RV50 MC7354 North America

Radio Technology	Band	Frequency
LTE	Band 2 (1900 MHz)	Tx: 1850–1910 MHz Rx: 1930–1990 MHz
	Band 4 (AWS) (1700/2100 MHz)	Tx: 1710–1755 MHz Rx: 2110–2155 MHz
	Band 5 (850 MHz)	Tx: 824–849 MHz Rx: 869–894 MHz
	Band 13 (700 MHz)	Tx: 777–787 MHz Rx: 746–756 MHz
	Band 17 (700 MHz)	Tx: 704–716 MHz Rx: 734–746 MHz
	Band 25 (1900 MHz Block G)	Tx: 1850–1915 MHz Rx: 1930–1995 MHz
EV-DO	BC0 (Cellular 800 MHz)	Tx: 824–849 MHz Rx: 869–894 MHz
	BC1 (PCS 1900 MHz)	Tx: 1850–1910 MHz Rx: 1930–1990 MHz
	BC10 (Secondary 800 MHz)	Tx: 817–824 MHz Rx: 861–869 MHz
HSPA	Band 1 (2100 MHz)	Tx: 1920–1980 MHz Rx: 2110–2170 MHz
	Band 2 (1900 MHz)	Tx: 1850–1910 MHz Rx: 1930–1990 MHz
	Band 4 (AWS 1700/2100 MHz)	Tx: 1710–1755 MHz Rx: 2110–2155 MHz
	Band 5 (850 MHz)	Tx: 824–849 MHz Rx: 869–894 MHz
	Band 8 (900 MHz)	Tx: 880–915 MHz Rx: 925–960 MHz

Table 4-1: RV50 MC7354 North America (Continued)

Radio Technology	Band	Frequency
EDGE	GSM 850 (850 MHz)	Tx: 824–849 MHz Rx: 869–894 MHz
	GSM 900 (900 MHz)	Tx: 880–915 MHz Rx: 925–960 MHz
	DCS 1800 (1800 MHz)	Tx: 1710–1785 MHz Rx: 1805–1880 MHz
	PCS 1900 (1900 MHz)	Tx: 1850–1910 MHz Rx: 1930–1990 MHz

Table 4-2: RV50 MC7304 International

Radio Technology	Band	Frequency
LTE	Band 1 (2100 MHz)	Tx: 1920–1980 MHz Rx: 2110–2170 MHz
	Band 3 (1800 MHz)	Tx: 1710–1785 MHz Rx: 1805–1880 MHz
	Band 7 (2600 MHz)	Tx: 2500–2570 MHz Rx: 2620–2690 MHz
	Band 8 (900 MHz)	Tx: 800–915 MHz Rx: 925–960 MHz
	Band 20 (800 MHz)	Tx: 832–862 MHz Rx: 791–821 MHz
HSPA	Band 1 (2100 MHz)	Tx: 1920–1980 MHz Rx: 2110–2170 MHz
	Band 2 (1900 MHz)	Tx: 1850–1910 MHz Rx: 1930–1990 MHz
	Band 5 (850 MHz)	Tx: 824–849 MHz Rx: 869–894 MHz
	Band 6 (800 MHz)	Tx: 830–840 MHz Rx: 875–885 MHz
	Band 8 (900 MHz)	Tx: 880–915 MHz Rx: 925–960 MHz

Table 4-2: RV50 MC7304 International (Continued)

Radio Technology	Band	Frequency
EDGE	GSM 850 (850 MHz)	Tx: 824–849 MHz Rx: 869–894 MHz
	GSM 900 (900 MHz)	Tx: 880–915 MHz Rx: 925–960 MHz
	DCS 1800 (1800 MHz)	Tx: 1710–1785 MHz Rx: 1805–1880 MHz
	PCS1900 (1900 MHz)	Tx: 1850–1910 MHz Rx: 1930–1990 MHz

Radio Module Conducted Transmit Power

The following tables provide radio module conducted transmit power specifications. The radio module type is printed on the label on the bottom of the gateway and is available in ACEmanager (Status > About).

Table 4-3: Radio Module MC7354 Conducted Transmit Power

Band	Conducted Tx Power (dBm)	Notes
LTE		
Band 2 Band 4 Band 5 Band 13 Band 17 Band 25	+23±1	
UMTS		
Band 1 (IMT 2100 12.2 kbps) Band 2 (UMTS 1900 12.2 kbps) Band 4 (AWS 1700/2100 12.2 kbps) Band 5 (UMTS 850 12.2 kbps) Band 8 (UMTS 900 12.2 kbps)	+23±1	Connectorized (Class 3)
GSM/EDGE		
GSM 850 CS GSM 900 CS	+32±1	GMSK mode, connectorized (Class 4)
	+27±1	8 PSK mode, connectorized (Class E2)
DCS 1800 CS PCS 1900 CS	+29±1	GMSK mode, connectorized (Class 4)
	+26±1	8 PSK mode, connectorized (Class E2)

Table 4-3: Radio Module MC7354 Conducted Transmit Power (Continued)

Band	Conducted Tx Power (dBm)	Notes
CDMA		
Band Class 0 (Cellular)	+24+0.5/-1	
Band Class 1 (PCS)		
Band Class 10 (Cellular)		

Table 4-4: Radio Module MC7304 Conducted Transmit Power

Band	Conducted Tx Power (dBm)	Notes
LTE		
Band 1 Band 3 Band 8 Band 20	+23±1	
Band 7	+22±1	
UMTS		
Band 1 (IMT 2100 12.2 kbps) Band 2 (UMTS 1900 12.2 kbps) Band 5 (UMTS 850 12.2 kbps) Band 6 (UMTS 800 12.2 kbps) Band 8 (UMTS 900 12.2 kbps)	+23±1	Connectorized (Class 3)
GSM/EDGE		
GSM 850 CS GSM 900 CS	+32±1	GMSK mode, connectorized (Class 4)
	+27±1	8 PSK mode, connectorized (Class E2)
DCS 1800 CS PCS 1900 CS	+29±1	GMSK mode, connectorized (Class 4)
	+26±1	8 PSK mode, connectorized (Class E2)

GPS Technology

Table 4-5: GPS DC Bias Voltage

Signal	Description	Current/Voltage		
		Minimum	Typical	Maximum
GPS Signal	Active bias on GPS port	50 mA	75 mA	100 mA
	Maximum voltage output at 75 mA	—	—	3.3 V

SIM Interface

- The RV50 has two 6-pin SIM sockets for mini-SIM (FF) SIM cards, operated at 1.8 V/3.3 V.
- This interface is compliant with the applicable 3GPP standards for USIM.

Reliability Specifications

The RV50 has an MTBF (Ground Benign, 25°C) as follows:

- North America: 878875 hours (100.2 years)
- International: 933291 hours (106.4 years)

MTBF calculations are performed per:

- Telcordia “Reliability Prediction Procedure for Electronic Equipment” document number SR-332, Method I, Issue 3

Mechanical Specifications

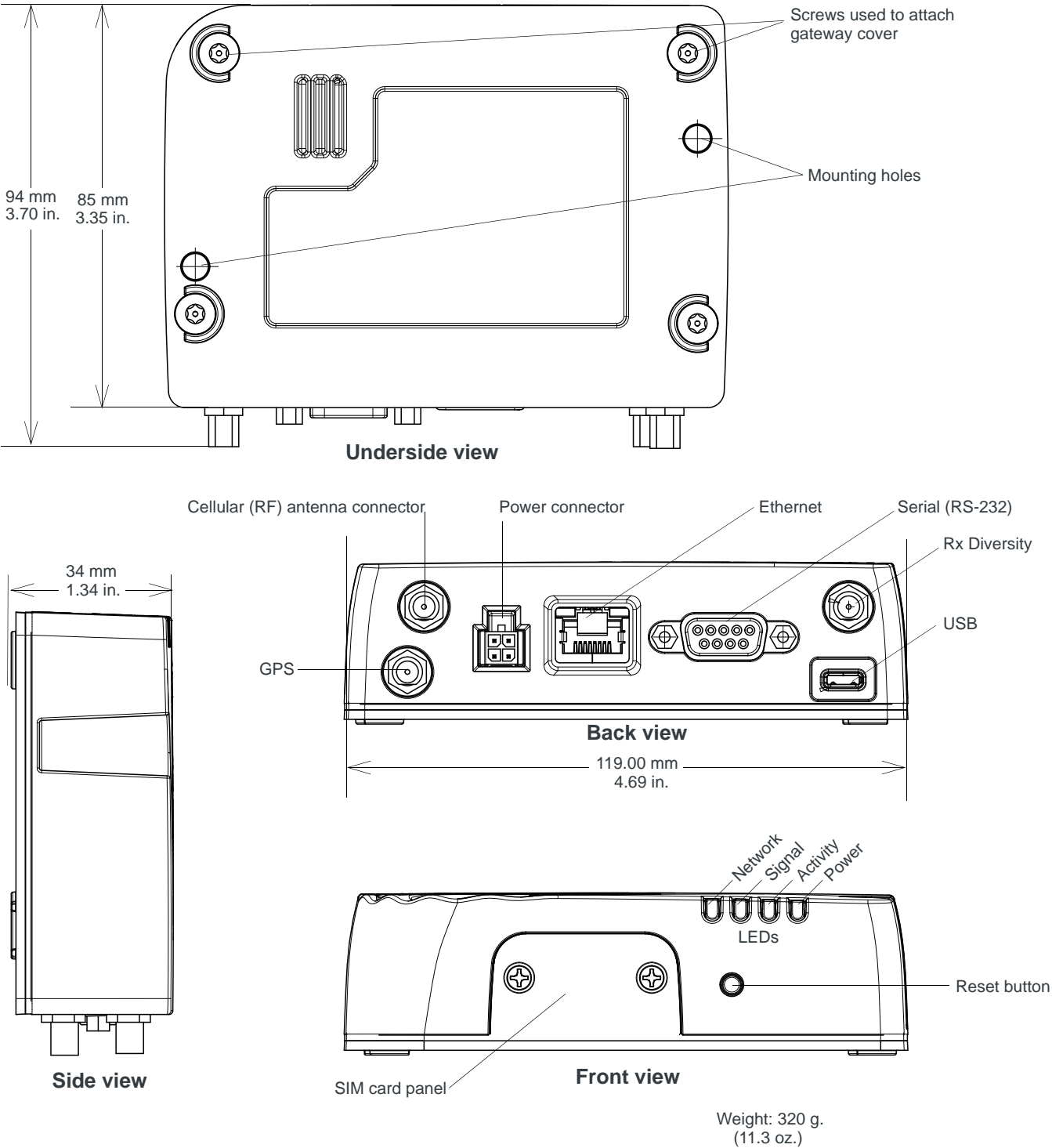


Figure 4-1: RV50 Mechanical Specifications

>> 5: Regulatory Information

5

Important Information for North American Users

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Warning: *Changes or modifications to this device not expressly approved by Sierra Wireless could void the user's authority to operate this equipment.*

RF Exposure

In accordance with FCC/IC requirements of human exposure to radio frequency fields, the radiating element shall be installed such that a minimum separation distance of 20 cm should be maintained from the antenna and the user's body.

Warning: *This product is only to be installed by qualified personnel.*

To comply with FCC/IC regulations limiting both maximum RF output power and human exposure to RF radiation, the maximum antenna gain must not exceed the specifications listed below for the device used.

Maximum Antenna Gain

The antenna gain must not exceed the limits and configurations shown in the following table:

Device	Frequency Band	FCC ID/IC Number N7NMC7355 2417C-MC7355
AirLink RV50	Cellular Band	6.5 dBi
	PCS Band	3.0 dBi
	Band 4	6.0 dBi
	Band 13	9.0 dBi
	Band 17	9.0 dBi
	Band 25	3.0 dBi

EU

Sierra Wireless hereby declares the AirLink RV50 device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The RV50 displays the CE mark.



Warning: Changes or modifications to this device not expressly approved by Sierra Wireless could void the user's authority to operate this equipment.

Warning: This product is only to be installed by qualified personnel.

Declaration of Conformity

The Declaration of Conformity made under Directive 1999/5/EC is available for viewing at: source.sierrawireless.com/resources/airlink/certification_and_type_approval/RV50_ce_declaration_of_conformity/.

WEEE Notice



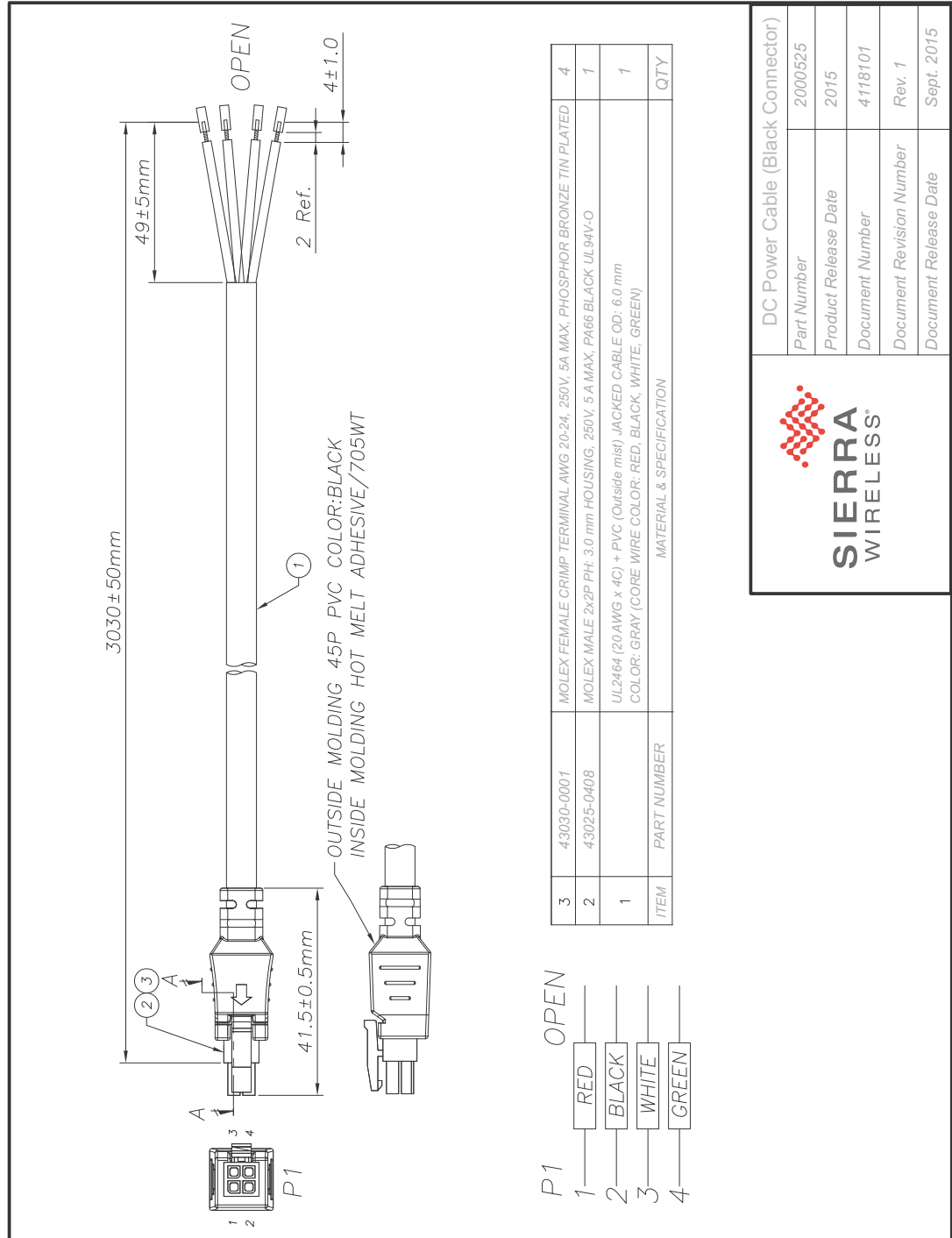
If you purchased your AirLink RV50 in Europe, please return it to your dealer or supplier at the end of its life. WEEE products may be recognized by their wheeled bin label on the product label.



A: Accessories

A

DC Power Cable (Black Connector)



AC Power Adapter (Black Connector)

Input

AC Power Adapter	
Part Number	2000492
Product Release Date	2015

Table A-1: Input Specifications

	Minimum	Typical	Maximum
Input			
Input Voltage	90 VAC	100–240 VAC	264 VAC
Input Frequency	47 Hz	50/60 Hz	63 Hz
<p><i>Note: Input voltage range is 90 VAC to 264 VAC.</i> <i>Maximum input current is 500 mA at 100–240 VAC.</i> <i>Inrush current will not exceed 70 A at 100–240 VAC input and maximum load from a cold start at 25°C.</i></p>			

Output

Table A-2: AC Power Adapter Output Specifications

	Minimum	Typical	Maximum	Test conditions
Output Voltage	—	11.4 VDC	12.0 VDC	12.6 VDC
				0 ~ 1.5 A loading

Environmental Specifications

Table A-3: AC Power Adapter Environmental Specifications

Operating	
Operating Temperature	0°C ~ 40°C (operates normally)
Relative Humidity	10% ~ 90%
Altitude	Sea level to 2,000 meters
Vibration	1.0 mm, 10–55 Hz, 15 minutes per cycle for each axis (X, Y, Z)
Non-operating	
Storage Temperature	-30°C ~ 70°C

Table A-3: AC Power Adapter Environmental Specifications

Relative Humidity	10% ~ 90%
Vibration and Shock	MIL-STD-810D, method 514

Reliability and Quality Control

MTBF

When the power supply is operating within the limits of this specification, the MTBF is at least 50,000 hours at 25°C (MIL-HDBK-217F).

Safety Standards

The power supply is certified with the following international regulatory standards:

Regulatory Agency	Country or Region	Certified	Standard
UL	USA	Approved	UL60950-1
GS	Europe	Approved	EN60950-1
CE	Europe	Approved	EN60950-1
SAA	Australia	Approved	AS/NZS 60950
CCC	China	Approved	GB4943
CUL	Canada	Approved	CSA C22.2 NO.60950-1

EMC Standards

The power supply meets the radiated and conducted emission requirements for EN55022, FCC Part 15, Class B, GB9254.

Hazardous Substances

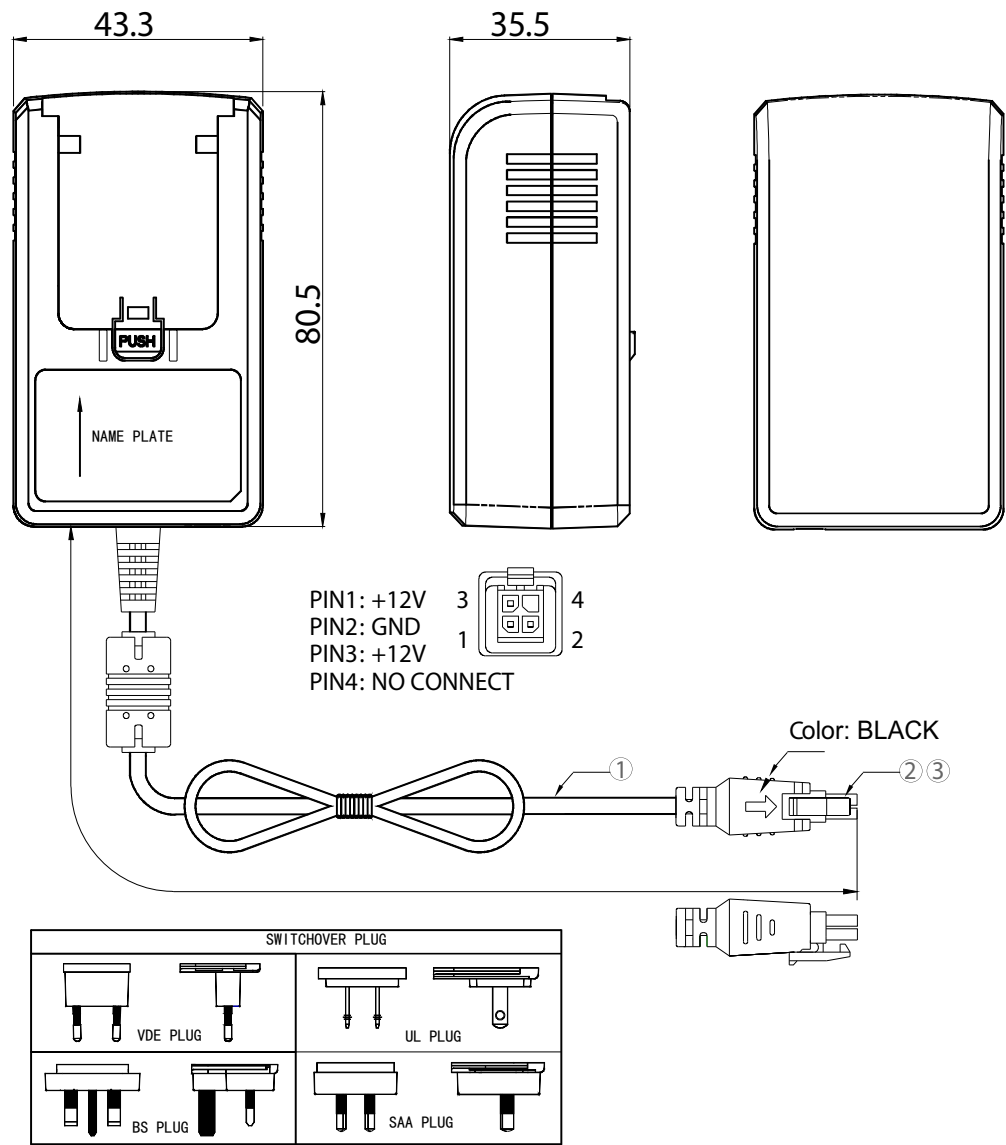
- EU Directive 2011/65/EU “RoHS”
- EU Directive 2012/19/EU “WEEE”
- REACH

Energy Efficiency

- No-load power consumption is less than 0.3 W at input 115/230 VAC 60/50 Hz.
- Average active mode efficiency is greater than 80.4% at input 115/230 VAC 60/50 Hz.
- International Efficiency Level V

- Energy Star Energy Efficiency requirements for external power supplies (EPS Version 2)
- Canada’s Energy Efficiency Regulations for external power supplies

Mechanical Dimensions (mm)



3	43030-0001 (MOLEX)	TERMINAL	3
2	43025-0408 (MOLEX)	HOUSING	1
1		1830 mm MIN. AWG 18# UL1185 BLACK	1
ITEM	PART NUMBER	MATERIAL & SPECIFICATION	QTY

>> B: Acronyms

Table B-1: Acronyms

Acronym or term	Definition
3GPP	<p>3rd Generation Partnership Project</p> <p>3GPP unites 6 telecommunications standard development organizations (ARIB, ATIS, CCSA, ETSI, TTA, TTC), and provides their members with a stable environment to produce Reports and Specifications that define 3GPP technologies.</p>
API	<p>Application Programming Interface</p> <p>A protocol intended to be used as an interface by software components to communicate with each other.</p>
AT	<p>A set of device commands, preceded by “AT” originally developed by Hayes, Inc. for their devices.</p> <p>The structure (but not the specific commands, that vary greatly from manufacturer to manufacturer) is a de facto device industry standard.</p>
CE, CE label	<p>The CE label is a mandatory conformity marking for products placed on the market in the European Economic Area (EEA).</p> <p>With the CE marking on a product, the manufacturer declares that the product conforms with the essential requirements of the applicable EC directives.</p>
DCE	<p>Data Communications Equipment</p> <p>A device that sits between the data terminal equipment (DTE) and a data transmission circuit. Usually the DCE is a modem.</p>
Diversity	<p>Antenna diversity, also called space diversity, is a scheme that uses two or more antennas to improve the quality and reliability of a wireless link.</p> <p>Often, especially in urban and indoor environments, there is no clear line-of-sight (LOS) between transmitter and receiver. Instead the signal is reflected along multiple paths before finally being received. Each bounce can introduce phase shifts, time delays, attenuations, and distortions that can destructively interfere with one another at the aperture of the receiving antenna.</p>
EDGE	<p>Enhanced Data rates for GSM Evolution</p> <p>A digital mobile phone technology that allows improved data transmission rates as a backward-compatible extension of GSM. EDGE is considered a pre-3G radio technology and is part of ITU's 3G definition.</p> <p>Also known as Enhanced GPRS (EGPRS), or IMT Single Carrier (IMT-SC), or Enhanced Data rates for Global Evolution.</p>

Table B-1: Acronyms (Continued)

Acronym or term	Definition
EIA	<p>Electronics Industry Association</p> <p>EIA was a standards and trade organization composed as an alliance of trade associations for electronics manufacturers in the United States.</p> <p>They developed standards to ensure the equipment of different manufacturers was compatible and interchangeable. The EIA ceased operations on February 11, 2011, but the former sectors continue to serve the constituencies of EIA.</p>
EMC	<p>Electro Magnetic Compatibility</p> <p>The branch of electrical science that studies the unintentional generation, propagation and reception of electromagnetic energy with reference to the unwanted effects (Electromagnetic interference, or EMI) that such energy may induce.</p>
EMI	<p>Electro Magnetic Interference</p> <p>The disturbance that affects an electrical circuit due to either electromagnetic induction or electromagnetic radiation emitted from an external source.</p>
ERP	<p>Effective Radiated Power</p> <p>A standardized theoretical measurement of radio frequency (RF) energy. It is determined by subtracting system losses and adding system gains.</p>
Ethernet	Computer networking technologies for local area networks (LANs).
EU	The European Union Organization of European countries.
EV-DO	<p>Enhanced Voice-Data Optimized or Enhanced Voice-Data Only (Ev-DO, EV, EVDO, etc.).</p> <p>A telecommunications standard for the wireless transmission of data through radio signals, typically for broadband Internet access. It uses multiplexing techniques including code division multiple access (CDMA) as well as time division multiplexing (TDM) to maximize both individual users' throughput and the overall system throughput.</p>
FCC	<p>Federal Communications Commission</p> <p>The U.S. federal agency responsible for interstate and foreign communications. The FCC regulates commercial and private radio spectrum management, sets rates for communications services, determines standards for equipment, and controls broadcast licensing.</p>
GPRS	<p>General Packet Radio Service</p> <p>A packet-oriented mobile data service on 2G and 3G cellular communication systems.</p> <p>GPRS was originally standardized by European Telecommunications Standards Institute (ETSI) in response to the earlier CDPD and i-mode packet-switched cellular technologies. It is now maintained by the 3rd Generation Partnership Project (3GPP).</p>
GPS	<p>Global Positioning System</p> <p>A system that uses a series of 24+ satellites to provide navigational data.</p>

Table B-1: Acronyms (Continued)

Acronym or term	Definition
GSM	Global System for Mobile Communications (originally Groupe Spécial Mobile) GSM is a standard developed by the European Telecommunications Standards Institute (ETSI) to describe protocols for second generation (2G) digital cellular networks used by mobile phones.
HSPA	High Speed Packet Access An amalgamation of two mobile telephony protocols: High Speed Downlink Packet Access (HSDPA) and High Speed Uplink Packet Access (HSUPA). This extends and improves the performance of existing 3rd generation mobile telecommunication networks utilizing the WCDMA protocols.
HSPA+	Also called evolved HSPA This allows bit-rates to reach as high as 168 Mbit/s in the downlink and 22 Mbit/s in the uplink. An improved 3GPP standard.
IC	Industry Canada The government department responsible for overseeing and regulating wireless and communication technologies in Canada.
IEC	International Electrotechnical Commission A non-governmental international standards organization that prepares and publishes International Standards for all electrical, electronic and related technologies – collectively known as “electro technology.”
ITU	International Telecommunication Union A specialized agency of the United Nations responsible for issues that concern information and communication technologies. The ITU coordinates the shared global use of the radio spectrum, promotes international cooperation in assigning satellite orbits, and assists in the development and coordination of worldwide technical standards.
LED	Light Emitting Diode A semiconductor diode that emits visible or infrared light.
LTE	Long Term Evolution High performance air interface for cellular mobile communication systems.
PPP	Point to Point Protocol An alternative communications protocol used between computers, or between computers and routers on the Internet.
RF	Radio Frequency
RoHS	Restriction of use of Hazardous substances mandated by EU Directive 2002/95.
RS-232	A series of standards for serial binary single-ended data and control signals connecting between a DTE (Data Terminal Equipment) and a DCE (Data Circuit-terminating Equipment). It is commonly used in computer serial ports.

Table B-1: Acronyms (Continued)

Acronym or term	Definition
Rx	Receive
SIM, SIM card	Subscriber identity module or subscriber identification module. An integrated circuit that securely stores the international mobile subscriber identity (IMSI) and the related key used to identify and authenticate subscribers on mobile telephony devices (such as mobile phones and computers).
SKU	Stock Keeping Unit Identifies an inventory item: a unique code, consisting of numbers or letters and numbers, assigned to a product by a retailer for purposes of identification and inventory control.
SMS	Short Message Service A feature that allows users of a wireless device on a wireless network to receive or transmit short electronic alphanumeric messages (up to 160 characters, depending on the service provider).
TIA/EIA	Telecommunications Industry Association / Electronics Industry Association A standards setting trade organization, whose members provide communications and information technology products, systems, distribution services and professional services in the United States and around the world.
Tx	Transmit
UMTS	Universal Mobile Telecommunications System A third generation mobile cellular system for networks based on the GSM standard. Developed and maintained by the 3GPP (3rd Generation Partnership Project), UMTS is a component of the International Telecommunications Union IMT-2000 standard set and compares with the CDMA2000 standard set for networks based on the competing cdmaOne technology.
USB	Universal Serial Bus An industry standard defining the cables, connectors and communications protocols used in a bus for connection, communication and power supply between computers and electronic devices.

>> Index

A

- Accessories, [17](#)
- ACEmanager, [14](#), [41](#)
- Acronyms, [59](#)
- AirLink Management Service, [14](#), [41](#)
- ALEOS software, [40](#)
- Analog input, [36](#)
- Antenna
 - connecting, [25](#)
 - maximum gain, [54](#)
 - recommended separation, [26](#)
 - safe mounting, [42](#)
- Applications, custom, [22](#)
- AT commands, [14](#), [41](#)
- Authentication, [22](#)

C

- Cable strain relief, [29](#)
- Cables, connecting, [27](#)
- Cellular interface, [25](#)
- Certification
 - Industry Standards, [19](#)
 - Mobile Network Operator, [20](#)
- Communication
 - AT commands, using, [41](#)
 - cellular radio, [25](#)
 - command line prompt, using, [38](#)
- Configuring the gateway, [14](#), [25](#)
 - AirLink Management Service, [41](#)
 - AT commands, [41](#)
- Control interface, [51](#)
- Current sink, [37](#)

D

- DC cable wires, [30](#)
- DC voltage transients, [29](#)
- Description, product, [11](#)
- Digital output, [38](#)
- Dual SIM, [16](#)

E

- Environmental Testing, [19](#)
- Ethernet
 - LEDs, [40](#)
 - specification, [28](#)
 - virtual Ethernet port, [27](#)
- Events Reporting, [22](#)

F

- Features, [11](#)

- Fusing, [29](#)

G

- Gateway Management, [22](#)
- Glossary, [59](#)
- GPS, [21](#)
- Grounding the chassis, [29](#)

H

- Host Interfaces, [20](#)

I

- I / O Configuration, [33](#)
- Input
 - analog, [36](#)
 - dry contact switch, [36](#)
 - ignition switch, [35](#)
- Installation
 - connect data cables, [27](#)
 - connect power cable, [29](#)
 - connecting antennas, [25](#)
 - fixed (with I/O), [33](#)
 - fixed (without I/O), [32](#)
 - insert SIM cards, [24](#)
 - overview, [23](#)
 - tools and materials required, [23](#)
 - vehicle, [31](#)
- Interface control, [51](#)
- IP address, obtaining with command line prompt, [38](#)

L

- LED
 - description of LED, [38](#)
 - Power Saving Mode, [39](#)
- LTE, bands supported, [20](#)

M

- Managing the gateway, [25](#)
- Mounting
 - brackets, [43](#)
 - DIN rail, [43](#)
 - kits, [43](#)
 - on DIN rail, [43](#)
- MTBF, [51](#)

N

- Network Operator Switching, [17](#)

O

Open drain, [38](#)
Operating voltage, [21](#)
Output, digital, [38](#)

P

Pinging the gateway with command line prompt, [38](#)
Ports, [11](#)
Power
 connecting, [29](#)
 connector, [29](#)
 modes, [14](#)
Power consumption, sample scenarios, [16](#)
Power saving
 features, [14](#)
Protocols, [21](#)
Pull-up resistor, [36](#)
Pulse counter, [34](#)

R

Raven XE, [14](#), [42](#)
Raven XT, [14](#), [42](#)
Rebooting, [45](#)
Regulatory information, [53](#)
Regulatory specifications, [57](#)
Reliability, [51](#)
Reset to factory default settings, [45](#)
RF specifications, [25](#)

S

Screw Torque, [21](#)
Security, [22](#)

Serial connector pin-out, [28](#)
Serial port, [28](#)
 virtual serial port, [27](#)
SIM cards, insert, [24](#)
SIM, dual, [16](#)
Specifications, [19](#), [47](#)
 environmental, [19](#)
 environmental testing, [19](#)
 GPS, [21](#)
 Input / Output, [20](#)
 regulatory, [57](#)
 RF, [25](#)
Standards, regulatory, [57](#)

T

Tools required for install, [23](#)

U

USB, [27](#)

V

Vehicle installation
 alternate, [31](#)
 recommended, [31](#)
Virtual port, Ethernet or serial, [27](#)
VPN, [22](#)

W

Warranty, [17](#)
Wiring diagrams, [31](#)

